



# GUAM POWER AUTHORITY

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**FOR IMMEDIATE RELEASE**

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## **THE REDESIGNED payGPA.com PAY SITE IMPROVES CUSTOMER EXPERIENCE**

Effective today, Wednesday, May 27, 2020, the Guam Power Authority's online payment feature, payGPA.com, will bring an improved customer experience.

"The pay portal is redesigned with new add-on features to better serve our customers," said GPA General Manager John M. Benavente, PE.

"Newly added features include a "Quick Pay" tab that allows customers to pay an additional account holder's power bill, by entering that customer's account number along with the assigned billing zip code. There is also the option to receive paperless statements," added Benavente.

Customers already registered for payGPA online do not need to reregister their account(s) or reset their passwords to utilize the new online payment features.

Using the payGPA.com online payment feature is secure while offering a range of services like viewing a customer's monthly bill, energy consumption and payment history. Customers can conveniently update their contact information.

"GPA encourages all customers to register for payGPA as a means to save time and avoid wait times in cashier lines to pay their utility bills," concluded Benavente.

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**Editor's note:** Customers, may view this information at [guampowerauthority.com](http://guampowerauthority.com) and on GPA's Facebook page.