



COVID-19 Notice

Dear Valued Customer,

I hope you and your families are safe and healthy. Thank you for your patronage and support over the years.

Here at Green Energy Solutions, Inc., we are closely monitoring the current situation as we receive information.

At the forefront of our minds are the safety & health of our customers and our employees and their families. We must be cognizant of the hazards as a result of the COVID-19 pandemic. During this emergency period we will only be providing the services that are deemed essential. So rest assured, we are still here for your urgent **HVAC-R**, Air Conditioning and Refrigeration and decontamination needs.

To help protect our staff and our clients, minimal human contact is strongly encouraged whenever possible. Authorizations can be sent digitally, furthermore upon arrival to the site, we will ask that all persons in the building, office, residence stay confined during the work, assuming it is for short periods. Our staff has also been issued PPE in the form of masks and latex gloves as well as disinfectants and hand sanitizers, all precautions we use regularly. Arriving on-site, we will make every effort to disinfectant the work area before and after our visit. Payments can be made via telephone using a credit card or checks can be mailed to our office. Lastly, we will prioritize service requests by perishable food items, followed by medical facilities, then help companies minimize their staff's exposure to the COVID Virus, finally residential customers.

In this unprecedeted time and uncertainty, our goal is to continue to provide you with the best possible service while being ever mindful of the safety and health of all.

Like everyone else on Guam and around the world, we pray that the current situation will be resolved quickly with minimal impact.

To Schedule an appointment please email info@gesiworld.com or call our office at **647-8111** from 8 am to 5 pm Monday to Friday.

Should you have any questions, concerns, feedback or suggestions, feel free to email at info@gesiworld.com

We are here for you during these challenging times and will be with you when the dust has settled, hopefully, sooner than later.

Thank you for your patronage. Stay safe. Stay healthy from our GESI family to yours.

Respectfully,

Lynn Scott

Chief Operations Officer