

Family Navigator

Parent/Professional Advocacy League is a small but impactful nonprofit working to make things better for children with behavioral needs and their families. Based in Boston and Worcester, our team works with families across the state who need help navigating services in behavioral health, juvenile justice and education. Our work depends on people who are committed, caring and self-motivated and can be both a self-starter and a great team member.

The Family Navigator is a part time position based in North Central Massachusetts and is responsible for working with youth and families who are being diverted from a court involvement. While based out of our Worcester office, most of the time will be spent in the juvenile court. The Family Navigator will work with the family and youth to develop a plan to access effective supports and services and support families with high levels of stress.

Strong preference given to someone who is raising or has raised a child with emotional or behavioral health needs.

Responsibilities

- Inform the youth and family of the diversion process
- Using a screening tool, assess the needs of the youth
- Gather information and keep accurate records
- Develop a plan for the family's needs and identify their strengths
- Refer the family and youth to appropriate supports and services
- Monitor progress and adjust plan and services as needed
- Keep youth and family engaged and monitor progress
- Meet regularly with supervisor to coordinate program

Qualifications

- 1-3 years' experience providing parent peer support
- Able to work independently with excellent follow through
- Strong written and verbal communication skills
- Ability to document activities and utilize assessment tools
- Strong ability to establish and maintain cooperative working relationships with a variety of people including District Attorney's staff, court staff and others
- Knowledge of the juvenile court system and area resources
- Access to transportation and valid driver's license

This is part-time position of 2 hours per week. Salary range is \$17-19/hour