

## **JTCC Reopening Guide: Our Safety Pledge**

As JTCC continues to reopen starting with modified training and programs, we want to give everyone the peace of mind that we are doing everything possible to ensure a safe environment.

We are excited to announce our program schedule for the month of June which is the result of careful planning to protect everyone by limiting the number of players on each outdoor court. We will not be using indoor courts for the time being.

We hope the information in the attached Reopening Guide, which is specific to JTCC, will answer questions you may have regarding your family's decision to return to tennis. Our Reopening Guide outlines how everyone at JTCC can safely resume the sport of tennis by following all federal and local orders and CDC recommendations. We have also incorporated resources from the USTA and the Professional Tennis Registry.

We are in this together to make your experience fun and worry free. We ask that you, the player and member, follow these guidelines to make our reopening a mutual success.

Because tennis does not involve person-to-person contact, JTCC members can enjoy the physical and mental benefits that tennis offers by practicing social distancing keeping six feet apart from other players to ensure a safe exercise environment. Let's get ready to play now!

### **Guidelines for All Phases of Reopening**

#### **People Who Feel Sick Should Stay Home:**

- Staff/Coaches/Members will not be permitted to enter the JTCC facility if any of the following apply:
  - Exhibit or experience symptoms of COVID-19
  - Received a positive test result for COVID-19
  - Had contact with someone who has received a positive test result for COVID-19 or is otherwise believed to be infected with COVID-19
  - Traveled to a high-risk area in the past 14 days
- If previously tested positive, the person must provide medical provider's written permission for clearance to return to the facility.
- A Waiver of Liability is required to be signed by all participants prior to their first playing session following the facility closure, indicating an understanding of the terms of the Waiver of Liability and acceptance of and compliance with all temporary restrictions in place.

#### **Hygiene Protocol for Employees and Members:**

- Administrative and Front Desk Staff will be required to wear PPE at all times.
- All persons are recommended to wear masks upon entering and exiting the facility.

- All persons must bring their own hand sanitizer to the facility for recommended use before and after each on court session.
- Members and coaches will not be required to wear masks during play.
- All current social distancing measures (defined by the CDC as maintaining a minimum distance of six feet apart) will be in effect at all times including when arriving at the facility, present at the court, and departing the court.
- Social gatherings of 10 or more people will not be permitted.
- All players are recommended to sanitize equipment, including racquets and water bottles.
- No sharing of any equipment will be permitted.

#### **JTCC's Pledge of Cleanliness:**

- The facility will be cleaned nightly by a professional cleaning crew.
- All surfaces will be disinfected every two hours, including, but not limited to, counters, tabletops, doorknobs, bathroom fixtures and toilets.
- All outdoor court gates and stair rails will be disinfected every two hours.
- All score tenders will be taken off the courts to prevent touching.
- Signage will remind and encourage social distancing and frequent hand washing.
- Disinfectant soap, hand sanitizers or wipes will be available at all main contact points.
- All common area chairs and tables will be stacked, roped off or removed from the area to prevent congregating and touching.
- Designated doors will remain open to prevent contact.
- Restroom facilities will be open. No touch exit doors will be installed in the locker/restrooms.
- No showers will be available.
- No use of lockers will be permitted.
- Administrative staff will be working from home whenever possible to lower our occupancy and help prevent spread.
- A plexiglass shield is installed at the Front Desk. Front desk staff will wear masks and gloves at all times and wash hands often.
- Towel service will be discontinued.
- Demo racquets will not be available for use.
- Ball machines will not be available for use.

- The Pro Shop area will remain closed off, but items will still be available for purchase upon request.

**Program Requirements:**

- Booking times will be staggered to create a buffer between sessions and to avoid congestion.
- Players are requested to arrive and depart within five minutes of training/playing time.
- All students must check in and go directly to their court.
- Players 12 & under must be checked in by a parent/guardian, and it is recommended that parents escort them to their courts. Players 10 & under must be escorted to their courts.
- Bring your own mask, gloves, and sanitizer.
- Bring your own water, towel and chair (if you desire to sit down during play).
- All players will be given balls to mark with their initials and use for serving.
- For private lessons that include serving, members should bring two cans of balls that only they handle for serving and take home after the lesson.
- For lessons, only one parent/guardian may accompany a child to and inside of the facility.
- No walk-on play will be permitted.

**Coaching Regimen:**

- Group coaching will be limited to small groups of three or fewer participants per court.
- Coaches are expected to remind students of protocols and expectations before each session.
- Coaches will be assigned to specific courts.
- During instruction, players will be placed at least six feet away from anyone else at all times.
- Participants will not be permitted to touch/handle any coaching equipment. Coaches will practice caution with tennis balls and avoid letting lesson and clinic participants touch balls with their hands.
- Tennis balls used for instruction will be sprayed with disinfectant spray at the conclusion of each day.
- Coaches will have their own marked hoppers and baskets to avoid sharing with other pros each day. Coaches will disinfect their designated equipment daily.
- Coaches will replace all balls if someone suspected to have COVID-19 comes in contact with them.

**Members/Players Standards:**

- It is recommended that anyone with a pre-existing condition (as defined by CDC) not use JTCC.
- Recommendation is for members under 65 years of age only to play tennis at JTCC until further notice.
- Courts must be booked before arriving at JTCC. Only two households will be allowed on any one reservation.
- All players must check in and go directly to their court
- A new can of balls is required for each player. Members can only make payments online or over the phone via credit card. Cash and checks
- If an errant ball comes to your court, move the ball with your racquet to the appropriate court rather than using your hand.
- For private lessons that include serving, members should bring two cans of balls that only they handle for serving and take home after the lesson.

**Departure:**

- Exit through the side gate to the front lot.