

# Introducing FACTS.

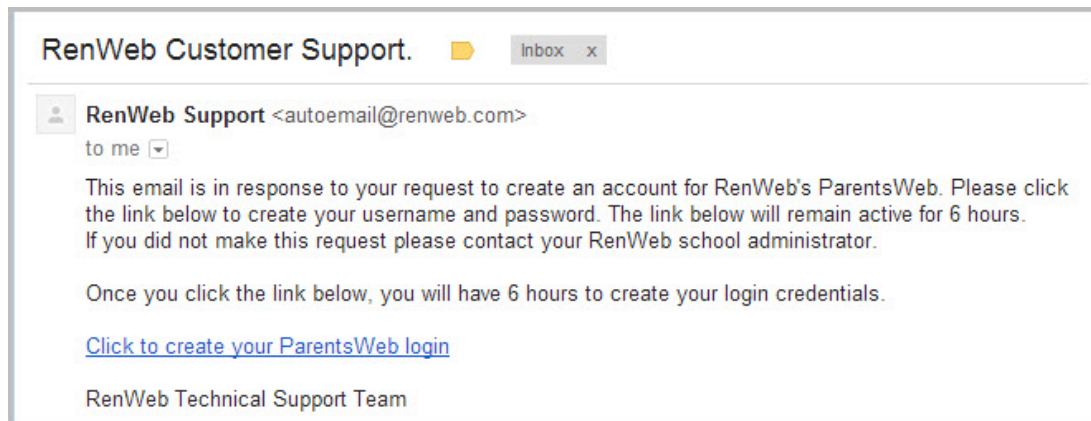
**FACTS Management** gives you, the busy parent, an opportunity to get more involved in your child's academic progress and future success.

**FACTS Family Portal** is a private and secure parents' portal that allows parents to view academic information specific to their children, while protecting their children's information from others. You may view your child's grades, attendance, and conduct, as well as other useful school information. You can also communicate with teachers and other school staff online whenever necessary. All you need is a web-enabled device.

FACTS has created a 5 minute ParentsWeb video, which will give you an introduction to the system. You may watch it at your convenience by visiting <https://vimeo.com/126932181>. The password to access the video is **Portal** (case sensitive).

## To access ParentsWeb:

- In Chrome, Firefox, Safari, or Internet Explorer go to <https://sjs-ca.client.renweb.com/pwr/>  
(The school's **District Code: SJS-CA**)
- Click **Create New ParentsWeb Account**. NOTE: this feature may not be available on all mobile devices.
- Type your email address and click **Create Account**. **You must use an email account which you have on file with the school for your family, or you will not be able to create an account in FACTS.** An email will be sent which includes a link to create your ParentsWeb login. The link is active for 6 hours. NOTE: the email will be generated by RenWeb, which is the parent company for FACTS.



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- Select the **Click to Create your ParentsWeb login link**.
- A web browser displays your **Name** and RenWeb **Person ID**.
- Type a **User Name**, **Password**, and **Confirm** the password.

Change/Create Password				
Name	Person ID	User Name	Password	Confirm
<input type="text"/>	11519	<input type="text"/>	*****	*****
<input type="button" value="Save User Name and/or Password"/>				

- Click **Save User Name and/or Password**.  
A message displays at the top of the browser, "**User Name/Password successfully updated.**"

Change/Create Password				
Name	Person ID	User Name	Password	Confirm
<input type="text"/>	11519	<input type="text"/>	*****	<input type="text"/>
<input type="button" value="Save User Name and/or Password"/>				

- You may now log in to ParentsWeb using your new User Name and Password.
- ParentsWeb allows you to access:
  - Student attendance
  - Grades
  - Reports cards
  - Other useful school information

If you have any questions regarding the set-up of your FACTS account, please email [tech@serraschool.org](mailto:tech@serraschool.org).

