

## PRESIDENT'S PERSPECTIVE

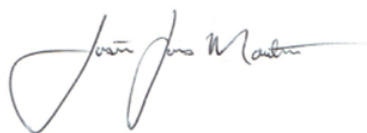
Looking back at what we have achieved as a Chapter in 2021 is impressive! In this edition of the Chaptergram, you will find articles about the various events our Chapter held during the second half of the year, as well as additional insights related to the local community support provided through our Good Works Committee.

From a personal perspective, it has been an honor to serve the Connecticut Chapter as your President in 2021, and it has been a true privilege to work with such a capable leadership team and all of our committee volunteers who make this chapter so special. From our virtual events, one of which received recognition from the National CPCU Society, to our return to in-person events like our Connecticut Conferment Ceremony for the classes of 2020 and 2021, it has been an amazing year!

Looking forward to 2022, it is with great pleasure that I will be transitioning the presidency to Ryan Honyotski. I have the utmost confidence in Ryan, and the entire 2022 Board. Be sure to check out the list of upcoming events. I look forward to seeing many friends and meeting new ones at some of our events next year! As we wait to see what the impact of the most recent Omicron variant will be, we are hopeful that we will be able to continue holding in-person events, but will pivot if necessary. Either way, I know the Connecticut Chapter will provide significant value to our members over the coming year.

Happy Holidays to all and best wishes for a safe and healthy 2022!

Sincerely,  
Justin Moulton, President




Justin Moulton presides over the New Designee Conferment & Past Presidents' Reception on November 4, 2021

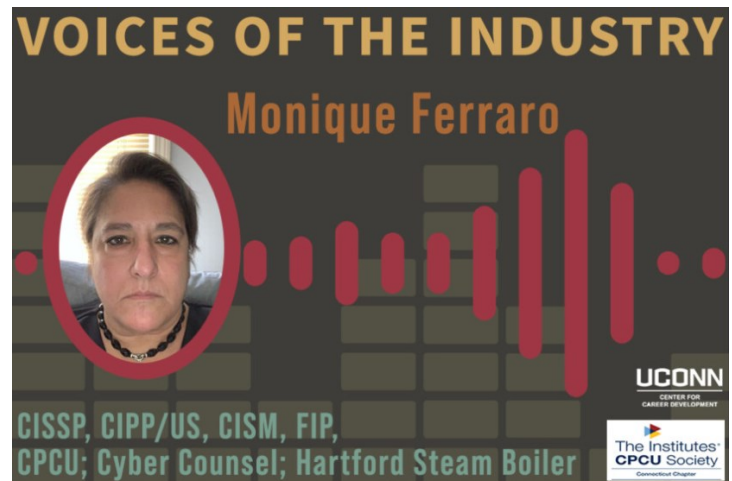
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## EDUCATION UPDATE

### "Voice of the Insurance Industry"

Our Director of Education has teamed up with the University of Connecticut to provide an exciting series of interviews with some of the most interesting and thought-provoking leaders in Connecticut's insurance marketplace. We dive into each interviewee's background, learning more about where they came from and how they got to where they are today. We also learn some exciting things about working in the insurance industry (yes, we know how to have fun!) along with the benefits of obtaining insurance designations and certifications to help accelerate your career. While the goal of the series is to reach young adults early in their career, we are happy to be able to share this with everyone! We hope these interviews will help shed light on how truly amazing this industry is, and how endless and rewarding the opportunities are.



Check out our first published interviews here:

<https://career.uconn.edu/blog/2021/11/15/voices-of-the-insurance-industry-monique-ferraro-hsb-insurance/>

<https://career.uconn.edu/blog/2021/11/29/voices-of-the-insurance-industry-justin-moulton-ncci/>

<https://career.uconn.edu/blog/2021/12/06/voices-of-the-industry-erin-violette-the-riverstone-group/>

<https://career.uconn.edu/blog/2021/11/08/voices-of-the-insurance-industry-dominic-marullo-travelers/>

And please follow us along with the UConn Center for Career Development on LinkedIn to get the latest updates on this awesome series!

### "Insurance in the Public Policy Crosshairs"

On September 14<sup>th</sup> we were honored to have guest speaker Jerry Theodorou (Director of the R Street Institute's Finance, Insurance and Trade Policy Program) discuss public policy at the federal and state level. Jerry took us through an interactive session on top insurance issues impacting CPCU members and their employers. These included: insurers prohibited from using credit-based information in risk-based pricing; changes to U.S. and global tax rates; flood insurance; the role of the Federal Insurance Office; social inflation, claims inflation and tort reform; and right to repair. Thanks to the wonders of the virtual world, we were able to host this discussion via webinar which allowed us to open up registration to any and all interested! Even non-CPCUs. We were delighted by how much interest there was around this topic and to have over 60 individuals in attendance. Thank you again to Jerry Theodorou for his continuous support and involvement with our Chapter. To learn more about Jerry and R Street, please visit: <https://www.rstreet.org/team/jerry-theodorou/>.





## GOOD WORKS UPDATE

### Footwear with Care

The Chapter's Good Works committee presented a check for \$1,000 to "Footwear with Care" Founder Abigail Moore on September 16, 2021, in support of the organization's mission to provide footwear to people in need through large scale footwear /foot exam clinics.

Footwear with Care partners with Fleet Feet in West Hartford to purchase shoes at discounted prices, paid for by donations to the organization. "Footwear with Care" has been in existence since 2016. To learn more about the organization, donate or become involved, please go to their web-site at

<https://footwearwithcare.org/>

Donations to organizations like "Footwear with Care" on behalf of the CT Chapter are funded entirely by the net proceeds of the Chapter's annual golf tournament.



Pictured from left to right: Esther Zinolli and Alyce DeAngelo from the CT Chapter Good Works Committee, Stephanie Blozy - Manager of Fleet Feet in West Hartford, and Abby Moore- Footwear with Care Founder



### St. Martin de Porres

On October 16, 2021 the CT Chapter's Good Works Committee presented the St Martin de Porres House in the North end of Hartford with a donation of \$1,000 in honor of current CPCU and past Good Works Committee member Gene Flynn who was very involved with this organization in past years.

The House works with children and their families in the north end of Hartford providing assistance with food, homeless hospitality, after school tutoring program, clothing assistance and summer Youth Camp. The House also provides a safe place for children to play during the day, allowing them to gain life and social skills. St Martin de Porres House does not receive government funding but instead is a grass roots organization that relies completely on donations from organizations like The CT Chapter of CPCU.

Pictured from left to right: Alyce DeAngelo – CPCU and Good Works Committee member, Bethanne Donovan – St Martin de Porres House, and Betty Shepard - CPCU and Good Works Committee member.

## GOOD WORKS UPDATE

### Prudence Crandall Center, Inc.

The Connecticut CPCU Society Chapter is a proud supporter of the Prudence Crandall Center. For over 45 years, Prudence Crandall Center has been a leader in Connecticut's efforts to reduce the devastating impact of domestic violence in the lives of victims, their children, and our community. Today PCC is one of only a few programs in the country offering the full spectrum of shelter, housing and support services needed to offer practical, long-term solutions to the challenges faced by victims, helping them heal and move forward to safe, self-sufficient lives, free of violence. PCC also provides professional trainings, prevention programs for youth, and outreach to raise awareness, reach victims in need, and prevent violence in the future. Through all of their programs and services, they touch the lives of 8,000 adults and children each year throughout our region and state. During the pandemic PCC experienced an unprecedented increase in demand for their services, pushing them to 250% of their capacity. That required extraordinary steps to address the influx, including having to arrange for additional shelter housing by procuring hotel rooms for their clients. The Connecticut Chapter's Good Works Committee stepped up to help PCC during their time in need by donating \$3,000 in 2020 and \$2,000 in 2021.



Prudence Crandall Center's Executive Director Barbara Damon and Justin Moulton, CT CPCU Chapter President

For more information about Prudence Crandall Center: <https://prudencecrandall.org/>

### Boxes to Boots

Boxes to Boots, based in Berlin CT, puts the phrase "Thank you for your service" into action. Their volunteers work tirelessly to create and send hundreds of care packages to deployed US troops each year.

The Good Works Committee organized a group of 9 volunteers to participate in the Operation Cares event, which was held on November 6<sup>th</sup> at the New Britain Bees stadium. Our volunteers assisted in preparing 16 of the 800 packages that Boxes to Boots mailed to troops for the holidays. Each package included personal care and snack items, as well as a holiday card with a photo and message from our Chapter.

At the event, we presented a \$1,000 donation to Kristen Gauvin, President of Boxes to Boots. The organization is very appreciative, and plans to use the funds for postage for the holiday care packages.



If you want to nominate a member of the military to receive care packages, donate items or money, or to learn more about their mission, check out their website: [boxestoboos.org](http://boxestoboos.org)



## GOOD WORKS UPDATE

### Boxes to Boots (Continued)



## GOOD WORKS UPDATE

### CT Fire Academy

The Connecticut Fire Academy, based in Windsor Locks, provides multiple services to Statewide Fire Personnel, Community Safety Programs, and monitoring certifications. Their primary function is to provide basic training for newly hired Recruits from various communities. They provide the certification, based on National Standards, in order for the Recruits to begin their firefighting duties for the community that has hired them. They also conduct many specialized in-service courses that focus on a multitude of different aspects of a firefighter's job.

Additionally, they offer multiple classes for other First Responders that work closely with the Fire service. There is a strong focus on safety and professional standards protocols in each and every class. The training equipment is state-of-the-art and up-to-date protocols are followed.

On November 30, 2021, Alyce DeAngelo, a longtime member of the Good Works Committee, presented the Academy with a check in the amount of \$1,000, on behalf of the CT Chapter CPCU. The donation is earmarked for the purchase of specified training equipment.



Pictured from left to right: Jeffrey Morrisette, State Fire Administrator of Connecticut – Department of Emergency Services and Public Protection; Alyce DeAngelo, CPCU Good Works Committee; Peter Carrozza, President of Uniformed Professional Firefighters of CT

## GOOD WORKS UPDATE

### Adopt An Angel

The CT Chapter Members once again showed their generosity by supporting the 2021 Salvation Army's "Adopt and Angel" program. Chapter Members provided clothing and toys for 18 Children this year. Betty Shepard - CPCU coordinated the effort again with the assistance of Alyce DeAngelo -CPCU, who was happy to play Mrs. Clause and deliver the gifts. Thank you to all who participated to make the Holidays brighter for 18 children!



Pictured from left to right: Lieutenant Willie Rodriguez - Salvation Army; Alyce Deangelo,- CT Chapter of CPCU; and Kadanias Padilla - Pathway to Hope Case Manager



## CHAPTER LEADERSHIP EVENT

### Hartford Yard Goats 8/19/2021

The CT Chapter's Leadership, including the board, chairs and committee members devote their personal time toward the success of the Chapter. On August 19th, the chapter leaders attended a Hartford Yard Goats game as a way to recognize this service throughout the year.

The evening began a bit humid and misty, but turned into a beautiful night. Unfortunately, the Hartford Yard Goats did not emerge victorious. However, that did not stop the Chapter leaders from socializing, networking and just enjoying an evening at the ballpark.

Volunteering within the chapter can be challenging, inspiring, and in this case, fun. If you would like to volunteer to be a chapter leader, please reach out to any current chapter leader.





## CHAPTER LEADERSHIP EVENT

### Hartford Yard Goats (Continued)



## NEW DESIGNEE RECEPTION

### New Designee Reception at Salute

The Connecticut CPCU Chapter gathered at Salute restaurant to welcome our new designees! The new designee reception is a wonderful way for the newest CPCUs to interact with the board and veteran members. It was great to meet everyone and discuss all that our organization has to offer on a beautiful fall evening. We look forward seeing our new members at all the 2022 events.





## NEW DESIGNEE CONFERMENT & PAST PRESIDENTS' RECEPTION

### Conferment 2020 & 2021: A Night of Fun and Celebrations

On Thursday, November 4, 2021, the Connecticut Chapter of the CPCU Society celebrated our 2020 and 2021 new designees in a joint ceremony held at the pristine Mill on the River in South Windsor. We had a full house including 19 new designees, 9 past presidents, 8 company sponsors (including two brand new ones!), 8 board members, one insurance commissioner and many tables filled with CPCU members and guests! Commissioner Mais gave a keynote address on many current and interesting topics including global warming and environment, insurance responsibility and the future of our industry. Current President Justin Moulton also addressed the room to discuss our Chapter's activities over the past year and how to get involved with our Chapter in 2022.

Our annual CPCU Conferment Ceremony and Reception is always a great night but it was extra special this year after not being able to hold this event in 2020. Stay tuned for more pictures on our website!



Keynote Speaker: Andrew N. Mais, Commissioner Connecticut Insurance Department



Conferment Ceremony led by Greg Massey



Deb Bartucca, 2021 Excellence Award Recipient



Amy Parchen accepts an Excellence Award on behalf of Munich Re/Hartford Steam Boiler

## NEW DESIGNEE CONFERMENT & PAST PRESIDENTS' RECEPTION

### Conferment 2020 & 2021: A Night of Fun and Celebrations (Continued)



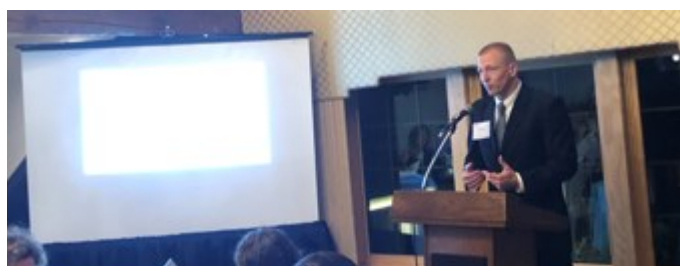
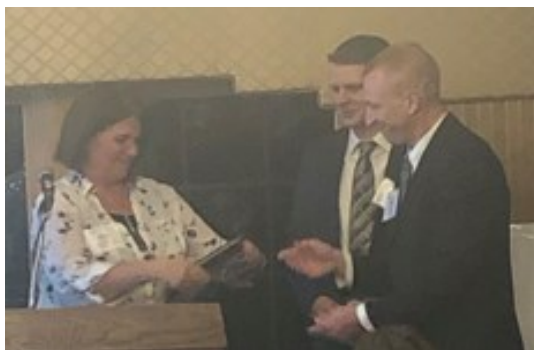
2020 and 2021 New Designees with Andrew N. Mais





## NEW DESIGNEE CONFERMENT & PAST PRESIDENTS' RECEPTION

### Conferment 2020 & 2021: A Night of Fun and Celebrations (Continued)





## NEW DESIGNEE CONFERMENT & PAST PRESIDENTS' RECEPTION

### Conferment 2020 & 2021: A Night of Fun and Celebrations (Continued)





## NEW DESIGNEE CONFERMENT & PAST PRESIDENTS' RECEPTION

### Conferment 2020 & 2021: A Night of Fun and Celebrations (Continued)



## GOLF TOURNAMENT UPDATE

### Golf Tournament Update

Mark your calendars for the 2022 CT Chapter CPCU Golf Tournament on Monday, June 13, 2022. Next year's event will be held at the beautiful Tumble Brook Country Club.

As you know this annual event is the CT Chapter's only Fundraiser. It allows the CPCU "Good Works" Committee to allocate money back into our communities each year. The net proceeds fund the CT Chapter's "Good Works" community outreach activities, which involve both volunteer and financial grant initiatives to support many organizations in the greater Hartford area. Organizations we support include those that provide assistance to children, family services, the arts, health, and education.

Join us next year! There's no better way to enjoy a workday, but on the course, enjoying the outdoors, friends, colleagues, and hitting a little ball all over the place. We can't wait to see you.

The following hyperlinks will bring you to the 2021 event program and pictures. The program includes a listing of the community organizations we have supported in the last year.

Program: [2021 Tournament Program](#)

Pictures: [2021 Tournament Photos](#)

Next Year's Venue:

<https://www.tumblebrookcc.com/>

Tumble Brook Country Club

376 Simsbury Rd.

Bloomfield, CT 06002





## IN2RISK UPDATE

### In2Risk Update

2020 – 2021 In2Risk in Orlando

Wendy Bernard, Immediate Past President

Connecticut CPCUs had the ability this year to join In2Risk 2021 either virtually or in person. The event was widely attended in both mediums. Our current CT Chapter President, Justin Moulton, and Vice President, Ryan Honyotski, attended virtually and, as Immediate Past President, I joined in person to represent the Connecticut Chapter in Orlando.

The event was exceptional at bringing educational sessions that could be applied by a wide variety of people, reflected learnings from our changing world, and prepared attendees to bring the new skills into our daily jobs. Topics that were covered in depth included the importance of empathy and how to bring it into leadership roles, an interactive discussion of ethical questions regarding the evolution of data and modeling, and the regulatory changes that will impact our industry that are not currently getting wide coverage to name a few.

Additionally, the educational sessions offered the opportunity for licensed insurance professionals to get continuing education credits that apply to licensing requirements.

Carla Harris, Vice Chairman, Managing Director and Senior Client Advisor at Morgan Stanley, proved to be an excellent opening speaker. Some highlights from her presentation - She shared insights on intentional leadership; She encouraged leaders to find ways to bring their authentic self to work because it helps build relationships through trust. One thing that helps in the effort is to embrace what you bring to the table. This encourages others to bring their authentic self and they will outperform.

She suggested that we must be intentional about building trust because when you build trust you gain access to the best thinking. Find out what others value and deliver that value over and over again. You should strive to create clarity even when you cannot see. Leaders who are interested in tools that help manage through a Global pandemic should keep some things in mind. People crave stability during uncertain times. You can overcome this by being visible (Virtually if necessary), transparent (important to build trust) and empathetic (everyone on the planet has been impacted by the pandemic) engage with your teams in new ways. Engaging with your people is important to keeping your talent.

Other learning opportunities from this event included:

- Redefining the Claims Value Chain
- Blending Art to Science: The Future of Underwriting
- The Producer Puzzle – How Classic and Cutting Edge Fit Together
- From Risk Transfer to Risk Prevention
- Tearing Down Data Silos to Reduce Employer Liability Risk
- The Ethics of Big Data in Evaluating Risk
- Colorblind? A Candid Conversation on Race in the Workplace
- Understanding International Exposures
- More Than COVID: Emerging Issues You Aren't Hearing About
- And many more!

Breaks followed many of these sessions which allowed attendees to network and compare learnings from the educational sessions. Other networking opportunities included gatherings for meals and celebration. The CPCU Society announced plans to open membership to all insurance professionals next year which should increase the expected networking opportunity in the coming years.

## IN2RISK UPDATE

### In2Risk Update Continued

The Celebration continued with the Closing General Session and Conferment Ceremony. Matthew Luhn, Top Creativity Keynote Speaker, Director, Former Lead Storyteller and Animator, Pixar Studios. His presentation was about how much more impactful it is to communicate a message through storytelling. He discussed the important aspects of telling the story in a way that hooks the listener.

Finally, each graduating CPCU was recognized and took the CPCU Pledge. Congratulations to all the recent CPCU's.

The annual meeting was well worth the time and spend of attending. The opportunities to connect and learn with people passionate about our industry are abundant. The event also encourages the attendees to maintain relevant skills and make an impact in society and with our customers by bringing the best of our skills and talent to our work in the insurance industry. If you are considering going to the IN2Risk next year I strongly encourage you to attend, you won't regret it!

Congratulations to the most recent classes of our Connecticut Chapter! They have already begun evolving our chapter through engaging in Chapter Leadership positions and through passionate and successful committee work right here in CT!





## CHAPTER LEADERSHIP 2021

### Volunteer Recognition

By Justin Moulton

As we wrap up the year, I want to make sure we recognize those members of the Chapter who have given of their time in furtherance of the Chapter, our communities, and the insurance industry. Our Chapter's success is a direct result of the efforts and commitment of our member volunteers. Whether it is as a committee member, committee chair, or as a member of the leadership team, the individuals listed below have shown dedication to our Chapter and for that we owe them a debt of gratitude. Thank you so much for all of your efforts!

Leadership Team	Golf Committee	Good Works	Diversity	Education
Courtney Allen	Rick Poulin	Esther Zinolli	Oanh Nguyen	Alyssa Corazzini
Wendy Bernard	Deb Bartucca	Lucy Albetski	Nicola Anderson	Deb Bartucca
Alyssa Corazzini	Jennifer Bertagna	Courtney Allen	Wendy Bernard	Wendy Bernard
Ryan Honyotski	Nicole Cotty	Deb Bartucca	Lee Chamberlain	Ryan Honyotski
Lindsay Ladin	John Franzis	Lee Chamberlain	Cheryl Constantine	Dominic Marullo
Dominic Marullo	Barbara Gess	Alyce Deangelo	Larry Farber	Justin Moulton
Justin Moulton	Fran Grandmaison	Kirsten Misner	Sadiyah Jackson	Jennifer Santucci
Oanh Nguyen	Justin Moulton	Justin Moulton	Noreen Kuziak	
Rick Poulin	Marianne Vanech	Betty Shepard	Justin Moulton	
Erin Violette	Esther Zinolli		Ale Starr	
Andy Welch			Marianne Vanech	
Esther Zinolli			Stanley Wright	

If you are currently a member of the Chapter and have an interest in learning more about what is involved with any of the volunteer roles, please feel free to reach out to any member of the leadership team.

## CHAPTER LEADERSHIP 2022

### Pin Ceremony At Our Annual Meeting

As we sadly reported in the First Edition of our 2021 Chaptergram earlier this year, we announced the passing of Connecticut Chapter Past President (1979), Michael Scheinblum. On December 9<sup>th</sup> of this month, we had our 2021 Annual Membership Meeting in Hartford at the City Steam Brewery. As a final act of kindness and in love and support of our Chapter, very good friend and Connecticut Chapter Past President (1977) William O'Connor, brought Michael's CPCU pin to the meeting. At the request of Michael's wife, Bill presented this pin to incoming President, Ryan Honyotski to honor his late friend. This pin will continue to be passed down to our incoming Presidents as the years go by and Michael's legacy will forever remain a part of our Chapter.





## CHAPTER LEADERSHIP 2022

### Annual Meeting: 2022 Leadership Election Results

December 9, 2021

**Ryan Honyotski – President**  
**Dominic Marullo – Vice President**  
**Patty Havens – Secretary**  
**Amber Melanson – Treasurer**  
**Justin Moulton – Immediate Past President**  
**Lindsay Ladin – Director of New Designees**  
**Noreen Kuziak – Director of Education**  
**Erin Violette – Conferment Chair**  
**Esther Zinolli – Good Works Chair**  
**Ale Starr – Diversity Chair**  
**Rick Poulin – Golf Committee Chair**



Welcome to the new members of the leadership team and congratulations to all!



## UPCOMING EVENTS

# 2022

## Upcoming Events



Educational Meeting (Economy)



Ethics Meeting



Fenhua Liu, Captive Insurance  
Division Director



I-Day & Diversity Event



Charity Golf Tournament