

Real AI Use Cases for Small Businesses



Healthcare – Home Healthcare Agency

A nurse who runs a small home healthcare company manages four additional nurses who perform patient visits billed to Medicare. Every visit requires documentation and reporting through Medicare systems, which can take more than 10 hours per week and mistakes are sometimes discovered months later.

An AI assistant can review caregiver notes, generate the required Medicare documentation, and prepare claims automatically. Instead of spending hours entering reports, the owner reviews flagged exceptions and new patient setups, reducing reporting time from 10+ hours to under 1 hour per week.



Food Truck / Restaurant

A growing food truck wants to improve customer engagement beyond just selling food at events. They launch a mobile app to display menus, locations, and specials, but answering customer questions and promoting offers becomes time consuming.

An AI assistant inside the app can answer menu questions, recommend meals, highlight daily specials, and run promotions or games for customers. This creates a more interactive experience while helping the business increase repeat visits and loyalty.



Manufacturing – Small Parts or Fabrication Company

A small manufacturing shop receives daily requests for quotes from contractors and distributors. Preparing each quote requires reviewing specifications, checking materials, and calculating pricing manually.

An AI assistant can analyze incoming quote requests, extract specifications, generate draft pricing, and prepare response emails automatically. Staff simply review and approve quotes, reducing response time from hours to minutes and increasing win rates.



Financial Services – Accounting or Bookkeeping Firm

A bookkeeping firm serving dozens of small business clients spends hours each week categorizing expenses, reviewing receipts, and preparing reports.

AI can automatically classify transactions, generate financial summaries, and answer common client questions through a client portal. This allows the firm to scale their services and support more clients without increasing staff.



Legal – Small Law Firm

A small law firm often spends large amounts of time reviewing contracts, legal documents, and case files. Attorneys and paralegals manually search through documents for key clauses and deadlines.

AI can review thousands of pages of documents, summarize important sections, identify risks, and highlight critical clauses. This allows attorneys to focus on strategy and client work instead of spending hours reviewing paperwork.

What AI Can Do for Your Business

- ✓ Automate repetitive tasks
- ✓ Improve reporting accuracy
- ✓ Reduce operational costs
- ✓ Increase productivity without hiring more staff
- ✓ Improve customer experience

Simple AI Implementation Timeline

Most small business AI projects can be completed in 4–8 weeks.

**Week
1**

Discovery & Use Case Identification

We meet with your team to understand your business processes, challenges, and goals. Together we identify the best opportunities where AI can save time or improve operations.

**Week
2**

Solution Design

Our team designs the AI workflow, data sources, and automation process. This includes determining how the AI will interact with your existing systems or applications.

**Week
3-6**

AI Development

Using AWS Generative AI services, we build and configure the AI assistant or automation system tailored to your business workflow.

**Week
7**

Testing & Training

We test the system with real data and train your team on how to use and manage the AI assistant.

**Week
8**

Launch & Optimization

Your AI solution goes live. We monitor performance and fine-tune the system to ensure it delivers maximum value.

We learn about your business operations and identify potential AI opportunities.



This funding helps businesses build practical AI solutions **without large upfront investment.**

Get Started

Schedule a **20-minute discovery call** to explore how AI could help your business.

AI Strategy • Development • Implementation