

# 以星综合航运（中国）有限公司

上海市西藏中路 268 号来福士广场 1201 室 邮箱:200001  
Room 1201, Raffles City, No.268 Xizang Rd(M),Shanghai PO:200001  
Tel: 86-21-2327 8000 Fax: 86-21-2327 8192 Website: www.zim.com

## Customer Service Update



**ZIM**

Integrated Shipping Services Ltd

## Customer advisory

Dear valued customers :

We would like to offer you our latest update about the ongoing terminal reefer plug shortage in ports of Shanghai /Ningbo and Xingang due to extended Chinese New Year holidays which forced us to divert cargo or vessel waiting in these ports for reefer plug. We recommend customers to ship Reefer cargo to other Chinese ports to avoid the congestion if possible.

As current situation, Zim will apply effective immediately 7<sup>th</sup> February 2020 a congestion surcharge of USD 1,000 per container for All Reefer shipments arriving into of Shanghai /Ningbo and Xingang to cover the additional cost of re-routing.

We thank you for your understanding and continued support.

If any question, pls contact with our local Sales team.

ZIM Integrated Shipping Services (China) Co., Ltd.

*Service from A to Zim*

