Policy Number	Policy Title, Purpose, Revision, and Program
Medi-Cal	
AA.1220	Member Billing
DD.2001	Member Rights and Responsibilities
DD.2006b	CalOptima Health Community Network Member Primary Care Provider Selection/Assignment
GG.1301	Comprehensive Care Management Process
GG.1330	Case Management – California Children's Services/Program/Whole-Child Model
GG.1661	External Quality Review (EQR)
GG.1701	CalOptima Health Perinatal Support Services (PSS) Program
GG.1704	Breastfeeding Promotion
GG.1707	Doula Services
Multiple Programs	
EE.1101	Additions, Changes, and Terminations to CalOptima Health Provider Information
FF.3002	Financial Oversight
FF.3003	Minimum Medical Loss Ratio
GG.1109	CalOptima Health and Health Network Newborn and Prenatal Genetic Screening Services
GG.1114	Authorization for Disposable Incontinence Supplies
GG.1119	Direct Access to OB/GYN Practitioner Service
GG.1211	Health Appraisals and Self-Management Tools
GG.1500	Authorization Instructions for CalOptima Health Direct and CalOptima Health Community Network Providers
GG.1508	Authorization and Processing of Referrals
GG.1637	Assessing Member Experience
HH.1104	Discrimination Grievances
MA.5012	Pharmacy Network: Credentialing and Access
MA.5013	Pharmacy Audits and Reviews
OneCare	
MA.6101	Medicare Part D Coverage Determination
MA.6103	Pharmacy and Therapeutics Committee and Formulary Management
MA.6105	Medication Quality Assurance

MA.6107	Pharmacy Claims Processing
MA.6108	Medication Coordination of Benefits (COB)
MA.6109	True Out-of-Pockets (TrOOP) Expenditures
MA.6110	Transition Process
MA.6112	Access to Part D Vaccines
MA.6113	Hospice and Part D Coordination of Benefits
MA.6114	Medicare Part D Redeterminations
MA.6115	Medicare Part B Organization Determination (OD)
PACE	
PA.5201	Medication Administration and Packaging