

Policy Number	Policy Title, Purpose, Revision, and Program
CalOptima Administrative	
FF.1011	Report of Disbursement of Unclaimed Property
FF.2009	Mailing of Provider Checks
GA.3202	CalOptima Health Signature Authority
GA.5008	Fidelity Bond
IT.1307	Vulnerability and Patch Management
Medi-Cal	
FF.1004	Payment for Hospitals Contracted to Service a CalOptima Health Direct Member, CalOptima Health Community Network Member, or a Member Enrolled in a Shared Risk Group
FF.2003	Coordination of Benefits
FF.1005a	Special Payments – Bone Marrow Transplant and Major Organ Transplant
FF.4000	Whole-Child Model – Financial Reimbursement for Capitated Health Networks
GG.1116	Pediatric Preventive Services
GG.1900	Behavioral Health Services
Multiple Programs	
DD.2002	Cultural and Linguistic Services
EE.1103	Provider Network Training
EE.1141	CalOptima Health Provider Contracts
FF.3001	Financial Reporting
GG.1112	Standing Referral to Specialty Care Provider or Specialty Care Center
GG.1125	Clinical Trials
GG.1535	Utilization Review Criteria and Guidelines
GG.1541	Utilization Management Delegation
GG.1605	Delegation and Oversight of Credentialing and Recredentialing Activities
GG.1607	Monitoring Adverse Actions
GG.1611	Potential Quality Issue Review Process
GG.1616	Fair Hearing Plan for Practitioners
GG.1619	Delegation Oversight

GG.1620	Quality Improvement Health Equity Committee (QIHEC)
GG.1629	Quality Improvement and Health Equity Transformation Program (QIHETP)
GG.1650	Credentialing and Recredentialing of Practitioners
GG.1651	Assessment and Reassessment of Organizational Providers
GG.1657	State Licensing Board and the National Practitioner Data Bank (NPDB) Reporting
GG.1658	Summary Suspension or Restriction of Practitioner Participation in CalOptima Health's Network
HH.1105	Fraud, Waste, and Abuse Detection
HH.1107	Fraud, Waste, and Abuse Investigation and Reporting
HH.2015	Health Networks Claim Processing
HH.3009	Access by Member's Personal Representative
HH.3024	Confidentiality of Medical Information Act Compliance
HH.5000	Provider Overpayment Investigation and Determination
HH.5004	False Claims Act Education
PACE	
PA.2021	Involuntary Disenrollment
PA.2005	Marketing and Outreach
PA.2010	Enrollment and Intake
PA.5110	Emergency Care
PA.5111	After Hours Care
PA.1002	Mandatory Medical Equipment and Supply Requirements