

# Access to Care for All



CalOptima Health is dedicated to providing access to health care for all members, regardless of immigration status.

## Virtual Care Options



### Virtual Doctor Visits

Many of CalOptima Health's primary care providers (PCP) offer virtual visits.



### Nurse Advice Line

CalOptima Health offers a Nurse Advice Line at 1-844-447-8441 (TTY 1-844-514-3774) so you can speak with a professional nurse 24 hours a day, 7 days a week to help you decide what care you need.



### Medicine Home Delivery

Search for mail-order pharmacies on the Medi-Cal Rx website. You can also call the Medi-Cal Rx call center for assistance locating a mail-order pharmacy at 1-800-977-2273 (TTY 711), 24 hours a day, 7 days a week.

**To our members:** Your health is everything to us. Please reach out for support if you need it.

**Medi-Cal Customer  
Service Department**  
1-888-587-8088 (TTY 711)

**OneCare Customer  
Service Department**  
1-877-412-2734 (TTY 711)

**PACE Customer  
Service Department**  
1-714-468-1100  
(TTY 1-714-468-1063)



[caloptima.org/getcare](https://caloptima.org/getcare)

