

# NY: **NEW WINDSOR EXPO** • OCT 21 • 9 - 6:30 PM



**HOMewood**  
SUITES by Hilton™

Homewood Suites -  
Newburgh-Stewart  
180 Breunig Rd  
New Windsor, NY 12553

**5 CEUs**

**SCHEDULE**

CAI & non-CAI board  
members and  
managers -

**No Charge**

## INTERACTIVE MANAGER & BOARD EDUCATION

**9:00 - 9:45 AM • 1 CEU**

**1**

### **Governance, Leadership, Ethics Workshop**

*Roles, Responsibilities, and Real-World Scenarios*

**Interactive Role-Play:** Decision-making practice & Board meeting conflicts

**10:00 - 10:30 AM**

**2**

### **Summary Discussion**

**10:45 - 11:30 AM**

**3**

### **Conflict Resolution and Communication Workshop**

*Social Media and Associations:  
Control the Narrative*

**Interactive Strategy Session:** Viral negative posts & Owner complaints

**11:30 - 12:00 PM**

**4**

### **Summary Discussion**

**12:00 - 1:15 PM / 2:00 PM**

**5**

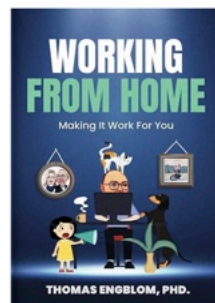
### **Keynote, EXPO, Luncheon, Prizes**

### **HOA "Burn Out"**



**NATIONAL SPEAKER  
& AUTHOR**

Thomas Engblom  
PhD., PCAM



**3:30 - 4:30 PM**

**8**

### **Anything Goes Q&A**

**2:00 - 2:45 PM • 1 CEU**

**6**

### **Operations, and Vendor Management Workshop**

*Smart Contracting: RFPs, Vendor Selection, and Negotiations*

**Interactive Strategy Session:** Draft part of an RFP based on a real project.

**3:00 - 3:30 PM • CEU**

**7**

### **Summary Discussion**

## **NEW WINDSOR PARTY**

**OCT 21 • 4:30 - 6:30 PM**

**9 La Casa Vicina**  
FINE DINING AND CATERING - NEW WINDSOR, NY

La Casa Vicina  
1015 Little Britain Rd  
New Windsor, NY 12553



**REGISTER  
NOW**

REGISTER & Info: [www.cai-hvny.org](http://www.cai-hvny.org)

**CAI & NON-CAI BOARD MEMBERS AND MANAGERS - NO CHARGE**