

PANELISTS

Tough Questions from the Trenches of Community Associations • 7/17/25

MODERATOR

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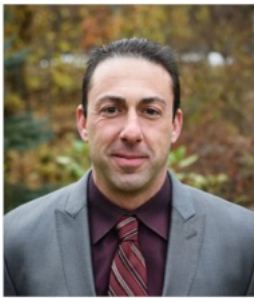
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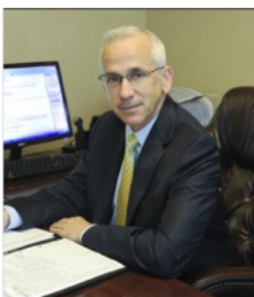
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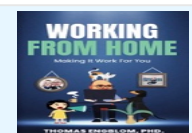
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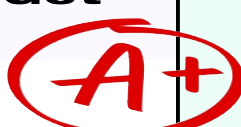
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Thomas C. Engblom
CMCA, AMS, PCAM, ARM, CPM, PhD
Thomas C. Engblom, CMCA, AMS, PCAM, ARM, CPM, PhD has taught as a university professor at numerous colleges and universities. Since 2004, Engblom has taught as a National Instructor for Community Associations Institute (CAI), including assisting in rewriting several of their Professional Management Development Program (PMDP) course materials. Also, Engblom has served on the National Business Council for CAI. Additionally, Engblom has earned the Certified Property Manager (CPM) designation from the Institute of Real Estate Management (IREM) and the Professional Community Association Manager (PCAM) designation from CAI. Engblom earned his Doctorate in Business Administration with his Dissertation dedicated to Association Management.

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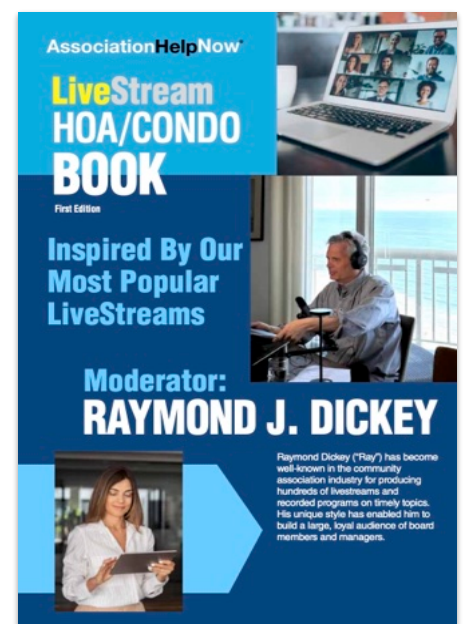
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Chapters:

- Introduction
- Insurance Coverage & Cybersecurity
- Landscaping Challenges and
- Risk Management
- Understanding Fiduciary Duty
- NJ, NY, PA: Collections
- SC: Collections
- FL: Collections
- Eight Reasons Boards Make Bad Decisions
- Evidence-Based Happiness for Managers and Boards
- Defending Against Social Media Trolls
- NJ NY PA: Investors and New Owner Practices
- SC: Investor Invasion...Plus New Owner Best Practices
- FL: Investor Invasion...Plus New Owner Best Practices
- Resident's Social Media — Hostile Work Environment
- Beating Rule Breakers
- NJ NY PA: Association Really in Good Shape?
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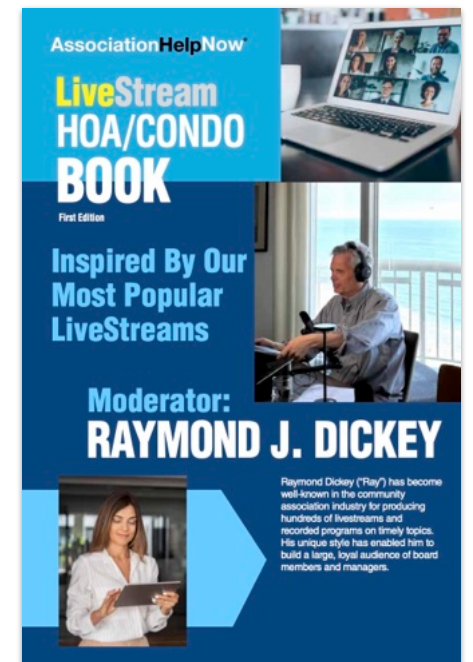
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