Dear Registrant

We are the main trade unions for nurses or midwives. On 21st May 2026, the NMC made us aware of this situation, and now we are writing to you directly.

We are sorry that you have received this information from the NMC. In the vast majority of cases, you were open and honest in the information you provided to them, and they have let you down. This is wrong, and it's right that they have apologised for this system failure. The NMC holds the registrants it regulates to a high standard, and it's only fair that registrants and the public expect the same from the NMC.

Our priority is now to support any member who has received this information. If you have membership with us, please contact us urgently. We have provided contact information below for the main organisations. If you are a member of another association or union, then please reach out to them. At the moment the initial information that the NMC are seeking are details about your current employer(s) this is the only information you are being asked to give them by the date in your letter.

Once you have spoken to us, we will be in a better position to then advise you. From that point, we would communicate with the NMC on your behalf. As the NMC have indicated, for most people in this situation, no action will be taken, but it's important that you know your rights.

We know that this is a very worrying time for you and we will do all we can to support members throughout the entire process. So please contact us right away.

How to contact your union:

- RCM – please call RCMConnect on 0300 303 0444
- RCN – please call RCN Direct on 0345 772 6100
- UNISON – please call UNISON Direct on 0800 0857857, who will refer you directly to our specialist team
- UNITE – find the contact details for your regional office at https://www.unitetheunion.org/contact-us

Once again, please reach out to us as soon as possible. The sooner you do so, the sooner we can put support in place for you.