Patient Advocates Program
May 31 Webinar Teach-in

Connect to the Webinar using your telephone, computer, or tablet

OpenNotes Implementation in NY & How It Can Empower Older Patients

Date: Tuesday, May 31, 2022   **Time:** 10:00 AM—11:00 AM

Speakers: Ali Foti, Program Officer, New York Health Foundation; Deborah Wachenheim, Senior Project Manager, OpenNotes, Beth Israel Deaconess Medical Center

To register for the ZOOM Webinar event virtually [click HERE](#) (or visit nysenior.org)

To connect via phone: 646-558-8656, **Webinar ID:** 853 3758 6650#

Session Overview

The Federal 21st Century Cures Act makes it easier for patients to access their medical records by requiring health care clinicians to provide "open notes". This is a system where patients can readily obtain information about their symptoms, conditions, plan of care and treatments.

Research shows that most patients remember less than half of what was discussed with their health providers during a visit. OpenNotes empower patients by providing easy access to information about recent visits from their health providers so that they will be more knowledgeable about their conditions and engaged in their treatment.

It is important for older persons, family caregivers and professionals who work with them to understand what open notes are and how to help older persons utilize them effectively.

In this Teach In you will learn about:

- What is an "open note" and how do they fit into existing Electronic Health Records.

- What is the 21st Century Cures Act and what types of notes are health care providers required to share with patients under the Act.

- How improved access to these records can help empower patients to take more control of their health care.

- How OpenNotes can help patients spot and correct errors in their clinical records.

- Questions to ask your health care provider about OpenNotes so that you can access your Open-Notes.

- Steps for patients or their family members or representatives to access their Electronic Health Records to see clinical notes and test results.

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New York StateWide Senior Action Council, Inc.

ALL TEACH-INS RUN FROM 10:00—11:00 AM.

Teach in Recordings:

- **Mark your calendar for the next Teach In June 28th** (topic TBD)

- If you missed an earlier Teach in, visit Telephone Teach-Ins | StateWide (nysenior.org) to view/listen to the recording.

- **Email questions to patientsrights@nysenior.org**

Instructions and Other Information

- Sessions are in webinar mode, all attendees video and audio will be off. Attendees will be able to type in their questions during the Q&A portion of the meeting.
- Materials from Teach Ins are posted on our website www.nysenior.org
- When on our website,
    1. On the navigation bar, click on **Our Helplines**
    2. In the drop down menu, click on **Patient's Rights Helpline**
    3. Under **"Information for Hospital Patients",** click on **Telephone Teach-in**. This will take you to additional information about past Teach ins, powerpoint presentations and other important notes.

Call 800-333-4374 to reserve your spot!

NY STATEWIDE SENIOR ACTION COUNCIL is a not-for-profit grassroots membership organization made up of individuals and organizations with an interest in improving the lives of senior citizens.

Funding for our Patient Advocates Program is being provided through the generous support of the NYS Legislature and administered by the NYS Office for the Aging

The **Helpline** is toll free at **800-333-4374** Information is also available on the StateWide website at **www.nysenior.org**

E-mail questions to: patientsrights@nysenior.org

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