Mississippi Public Service Commission

The Honorable Chris Brown, Northern District Commissioner

FOR IMMEDIATE RELEASE:

CHAIRMAN BROWN STAEMENT ON THE SUPPLEMENTAL AMENDED ORDER IN THE HSUD RECEIVERSHIP CASE

New Albany, MS (November 9, 2026) – Judge Little's order recognizes what HSUD customers have known for years: the utility's management has been "grossly inefficient, irresponsible, and unresponsive." You have lived with long outages, bills that didn't add up, and damaged appliances. That should never have been allowed to happen.

We heard you at our town halls, and our staff hand-delivered 496 of your complaints to the Mayor. Since Senate Bill 2453 became law in 2024, we have pushed for real change. At the September 2025 hearing, the City's own leaders admitted before the full Commission that HSUD was failing you.

Here is what happens next. HSUD is now under the Court's oversight, and the PSC will work within the limits the judge has set. Many of you have asked for a full, independent forensic audit of HSUD's finances, so you can see where the money went and where things stand today. The Court's order allows for that audit, and we are ready to begin as soon as the request arrives, and we will let you know when the audit is underway.

The order also keeps TVA, the Attorney General, and our office informed. We will work with everyone involved to make sure this process leads to better service for you.

I won't make promises about decisions that aren't mine to make. But I can promise you this: we have not given up on you, and we are still in your corner.

For media inquiries, please contact:
Richard Stone
District Director
(601) 383-3287
richard.stone@psc.ms.gov

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