

Risk Control

Members of NPIP have access to a wide array of risk control services, performed by a team of certified risk managers. This list includes policy and procedural evaluations, ADA compliance, property and building assessments, as well as an extensive list of online resources. Please contact your local agent or our team at riskhelp@choosclear.com with questions.

Educational Services

We provide various trainings, all of which can be customized to meet your needs and are available to you in person and at your location. In addition, our trainings can be utilized by those throughout your organization including board members, employees, and/or volunteers. These trainings are available to all NPIP members and include trainings for the workplace, vehicles, leadership, students, and more. Check out the full list [here](#).

For a complete description of each training, visit www.npip.org. If you have any questions or wish to schedule a training, please contact Lori Sieverkropp at lsieverkropp@choosclear.com.

Driver Training Simulator

This training will help drivers recognize and anticipate hazardous driving situations through a realistic risk-free situation. Various simulations include environmental factors such as adverse weather, collision avoidance practice, distracted driving, and difficult and common city and rural environments. The Driver Training Simulator is housed in a mobile trailer which is brought to your location at no additional cost and can train two participants simultaneously.

If you have any questions or wish to schedule the DTS, please contact Lori Sieverkropp at lsieverkropp@choosclear.com.

Claims Services

NPIP claims are handled by NPIP's administrator, Clear Risk Solutions, with experience in both property and liability coverage. The claims process is designed to be user-friendly and allows members to have a voice in how their claims are handled. In the event of a claim, the organization will contact the broker or Clear Risk Solutions. From there the claims team will begin an investigation and liability determination and the member will be contacted with a plan of action. Regular progress updates are provided to the member throughout the entire process.

Report any claims to your broker/agent, or email our office at claims@choosclear.com.

Pre-Litigation Program

Due to the complexity of laws, union contracts, and court rulings, it can be challenging for nonprofits and independent schools to stay current on all areas of personnel management and risk avoidance. The Pre-Litigation Program (PLP) provides technical assistance at the onset of the problem to help navigate risk and minimize liability. Our team will work jointly with selected counsel after review of a situation. Services include:

- Risk analysis of personnel manuals, policies, procedures, processes, and forms.
- Assistance in conducting internal investigations.
- Providing recommendations to address personnel concerns.

The NPIP PLP provides risk management information and services to members upon request. Clear Risk Solutions does not provide legal advice. When seeking legal advice, all members are reminded to consult an attorney. Assignment of an NPIP approved attorney is discretionary and must be approved by the NPIP consultant assigned to the matter.

If you have any questions please contact Amanda Conger at aconger@choosclear.com.