

NEWS RELEASE

DEPARTMENT OF COMMUNICATIONS GLENDALEAZ.GOV

For Immediate Release: Nov. 17, 2025

Contact: Colleen Sparks, Media Relations & Communications Coordinator, 623.930.2475

CITY OF GLENDALE BRINGING BACK RIDECHOICE PROGRAM FOR ADA-CERTIFIED RESIDENTS

GLENDALE, AZ: Residents will soon have more transportation options with the return of Valley Metro's RideChoice program. Beginning Dec. 1, the city will offer this convenient service to residents who are certified for paratransit under the Americans with Disabilities Act (ADA).

The program's return provides eligible riders with greater flexibility and improved access to reliable transportation across the community. RideChoice is available for trips that start in Glendale and travel outside Glendale city limits. This will make it convenient, simple and relatively inexpensive for these riders to go to doctors' appointments, grocery stores, restaurants and other activities anytime.

This on-demand transportation service gives riders:

- Comfortable and easier access to a larger network of rideshare transportation providers, including Uber, taxicabs and other wheelchair-accessible vehicles
- Availability 24 hours a day, seven days a week, 365 days a year, including holidays
- Independent rides without having to share a vehicle with other passengers
- Reliable transportation without a 24-hour advance reservation

The RideChoice program costs \$3 for every one-way trip, up to eight miles. Each additional mile beyond that costs \$2 per mile.

Residents who would like to apply for a RideChoice program may call Valley Metro at 602-716-2100. Those who want to book a RideChoice trip after their eligibility is verified should call Valley Metro at 602-716-2111. For more information about this service, visit RideChoice ® | Valley Metro.

###