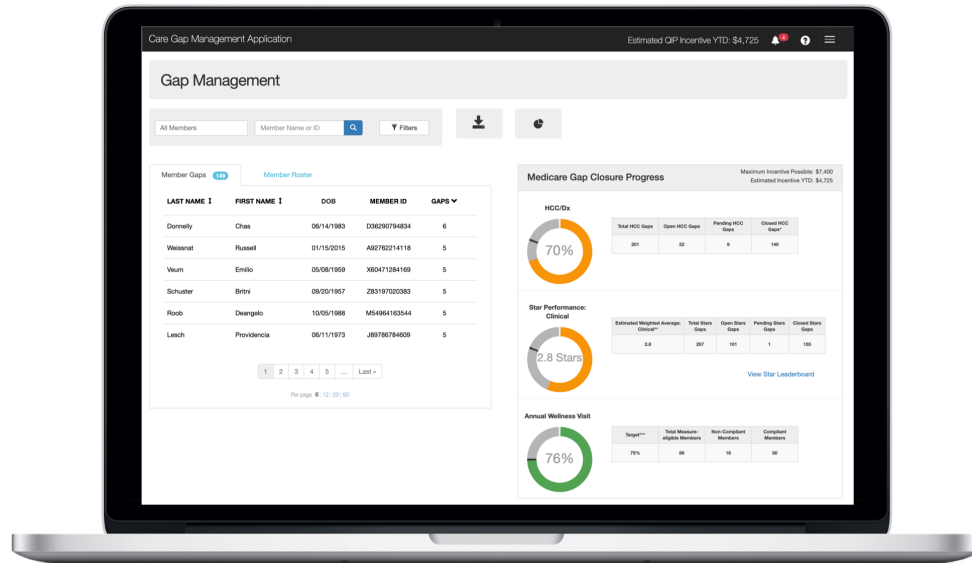


Care Gap Management

Manage patient care gaps, your patient roster, and view incentive progress all in one user-friendly web platform.



View care gaps.

Care coordinators, medical assistants, and practice managers can view a regularly refreshed listing of patient care gaps, increasing preparedness for patient encounters and improving the patient experience.

The screenshot shows the 'Member Roster' table on a tablet. The table has columns: LAST NAME, FIRST NAME, DOB, MEMBER ID, and GAPS. It lists several members with their respective gap counts.

The screenshot shows the 'Colorectal Cancer Screening' form. It includes an 'Instruction' section with bullet points about screening procedures. Below this is a 'File Attachments' section with a note: 'Please make sure you have access to your electronic medical record files before proceeding.' and an 'Attach File' button. The 'Service Information' section includes a 'Procedure' dropdown menu and a 'Procedure Service Date' input field. There is also a 'Gap Not Accurate' radio button and a 'Comment' text area with a placeholder: 'Add a comment regarding the resolution of this patient's gap.' At the bottom, there are 'Close Gap' and 'Cancel' buttons.

Close care gaps.

Easily submit evidence to close patient care gaps. Streamlined web forms let you quickly upload charts and submit evidence needed to satisfy both Star measure gaps and risk adjustable gaps.

Is a gap not applicable or accurate for the member? Then select Gap Not Accurate - unique to the Novillus platform - to let us know why, saving you time and effort for the gap exclusion/invalidation process that otherwise is very cumbersome.

Real-time workflows.

Secure workflows route your gap closure submissions to health plan gap validators for review and approval.

If there is an issue with your submission, you'll be notified with an email and a notification in the tool with instructions for resubmitting. This will save you time, effort, and frustration by avoiding phone-tag or email correspondence.

Chronic Obstructive Pulmonary Disease

Instruction: Review chronic condition, submit diagnosis on a claim (arising from a face to face visit during the current calendar year with a Medicare qualified provider) or advise us it is invalid. [Show More](#)

Status: Returned

Attachments:

[blank.pdf](#)

Service Information:

Date(s) of Service: 03/06/2022 to 03/06/2022

Payer Comments:

A.D. (Certified Coder) - 03/17/2022 2:20 PM

The medical file submitted is empty (blank). Please resubmit with a valid medical file. Thank you.

[Close](#)

Member Roster

All Providers [🔍](#)

Member Gaps

Member Roster 5126

LAST NAME ↑	FIRST NAME ▼	DOB	MEMBER ID	
ABERNATHY	ALI	06/25/1941	249954283	🗑️
ERDMAN	WILLIS	05/05/1944	593768362	🗑️
ADAMS	CYNTHIA	03/18/1929	483017418	🗑️
ZIEME	AUDRA	11/30/1940	532882866	🗑️
ORN	ADELINE	04/14/1948	775575341	🗑️
BEATTY	LAVINIA	01/26/1945	942641025	🗑️

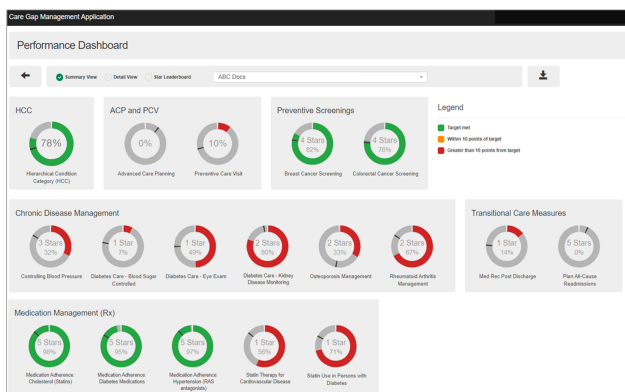
Manage your patient roster.

View a continually refreshed listing of patients attributed to your provider group.

Should the patient be removed from your roster? The application makes it quick and easy to request the patient be removed from your roster, and the reason why with a click of a button - another time-saving benefit to your practice. We will reattribute after confirming with the patient.

View incentive program progress.

View incentive program year-to-date earnings results for your practice, right alongside patient gaps, gap closure performance and your refreshed patient roster - all in one place - creating new efficiencies for you and your practice.



Actionable insights.

View your gap closure performance at a glance with color-coded "donuts" on the Performance Dashboard that shows gap closure progress against target goals for each measure and the current rating for Star Measures.

Taking action from the Performance Dashboard is easy; with one click you can see a list of patients with open gaps for any measure, saving time when planning patient outreach for encounters.