



COVID-19 Vaccine New Provider Onboarding

10.5.21



COVID-19 Vaccine New Provider Onboarding Steps

STEP 1

(1-3 weeks)

Enroll in the
California COVID-19
Vaccination
Program (myCAvax)

STEP 2

(1 day)

Transition from
myCAvax Enrollment
to LAC DPH
Onboarding

STEP 3

(1-2 weeks)

Complete LAC
DPH Onboarding



Step 1: Enroll in the California COVID-19 Vaccination Program (myCAvax)

Enroll in the California COVID-19 Vaccination Program myCAvax:

<https://eziz.org/covid/enrollment/>

Enrollment assistance

- Email Clinic Operations at myCAvaxinfo@cdph.ca.gov or
- Contact the COVID-19 Provider Call Center via
 - email at covidcallcenter@cdph.ca.gov
 - phone at 833.502.1245, M-F, 8AM-6PM

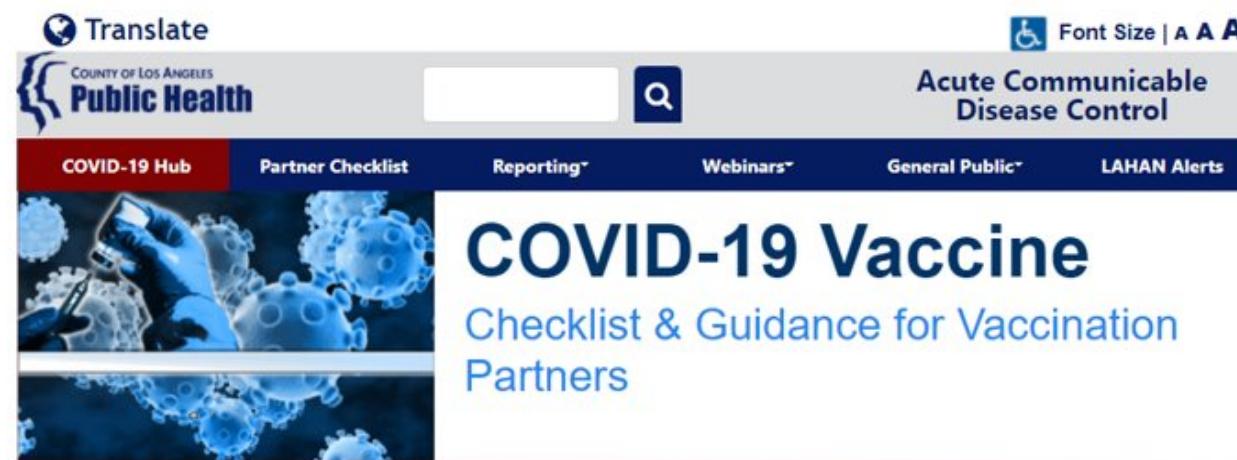
<https://eziz.org/assets/docs/COVID19/Vax58ProviderFAQs.pdf> (updated 10.4.21)



Step 2: Transition from myCAvax Enrollment to LAC DPH Onboarding

Once enrolled in myCAvax, practice information is retrieved on a daily basis for LAC DPH for onboarding to the LAC DPH COVID-19 Vaccine Provider Program.

- LAC DPH will make contact by **phone or email with 24 hours** to begin the process
- Contact email: COVAXonboard@ph.lacounty.gov



<http://publichealth.lacounty.gov/acd/ncorona2019/vaccine/checklist/>



Step 3: Complete LAC DPH Onboarding

Complete LAC DPH COVID-19 Vaccine Provider Onboarding:

- During the initial phone call, the onboarding analyst will:
 - assist with placing vaccine orders in myCAvax
 - schedule and complete a technical assistance site visit (on site or virtual)- prior to vaccine arrival ideally within 1 week to assess:
 - Compliance with CDC approved storage and handling requirements
 - Reporting in CAIR, myCAvax and VaccineFinder
 - Scheduled training and documentation such as a vaccine management plan
- Review CalVaxGrant resource (deadline extended to October 15, 2021)



CalVaxGrant

- CA State is offering providers up to \$55,000 to support vaccination efforts
- Eligibility criteria:
 - Medical practice* with no more than 200 physicians
 - *Medical group/private practice, Federally Qualified Health Centers (FQHC), Rural Health Clinic (RHC), community health center, migrant or refugee health center, STD/HIV clinic health center, tribal health center, Indian Health Service (IHS) or urgent care
 - Independent pharmacy organization
 - Student vaccine clinic, which includes student health centers, university health centers and K-12 schools

<https://www.phcdocs.org/Programs/CalVaxGrant>



CalVaxGrant

- Must be enrolled in myCAvax: for support please e-mail: myCAvaxInfo@cdph.ca.gov
- Expend or plan to expend award on allowable expenses:
 - staffing and training (most common expenses)
 - technology
 - infrastructure
 - supplies/equipment and administrative overhead
- Have not received money from the State Innovation Fund

RESOURCES	WEBINARS	CONTACT
<ul style="list-style-type: none">• <u>Application Checklist</u>• <u>Sample Awardee Agreement</u>• <u>High Priority Zip Codes</u>• <u>Fact Sheet</u>	<p>Have questions about the application or want more information on the grant process? Watch one of the past recorded webinars!</p> <p><u>Recorded Application Tutorial Webinar</u></p>	<p>calvaxgrant@phcdocs.org; (916) 551-2565</p>

Latest CalVaxGrant Stats

- Application deadline: October 15th
- For a full list of eligible Providers visit [PHC website](#)
- Latest stats:

Category	# applications
Approved	1,185
Pending	84
Not eligible	18
Incomplete	307
Total	1,594



\$21.9 million
in funding
requested



The total awarded so far is \$21,900,000 \$9,789,000 from LA County.
Of the 1594 applicants overall, 512 are from LA County of whom 365 are VFC.



Step 3: Complete LAC DPH Onboarding

- Once compliance is assessed the practice will be:
 - supported by specific provider management or “home teams” for ongoing questions
 - provided information on LAC DPH call center for ordering questions
 - placed on the COVID-19 vaccine partner communications list
 - provided information on office hours:
 - LAC DPH COVID-19 vaccine partner office hours on Wednesdays 9-10 AM
 - CDPH COVID-19 vaccine partner office hours on Fridays 9-10 AM



Step 3: Complete LAC DPH Onboarding

Provider Management or Home teams* for as needed support

- Vaccines for Children (VFC) Team for VFC providers
- Ambulatory Team for all ambulatory care settings
- Education Sector for institutes of higher education
- Mobile Team for mobile settings
- Hospital Team for hospitals
- Pharmacy Team for pharmacies

*Home team = team of specialized support staff by type of practice



Thank you for your support of our Los Angeles County Department of Public Health COVID-19 Vaccination Program!

Email questions to: COVAXonboard@ph.lacounty.gov

LAC DPH Provider Vaccine Call Center

Call (833-505-0761) Monday through Friday from 8am-5pm

Email: COVIDVaccineReq@ph.lacounty.gov