



Bald Head Association ~ “The voice for BHI property owners”

910-457-4676 • 111 Lighthouse Wynd, Bald Head Island • www.BaldHeadAssociation.com

Who Do I Call? Calling 911 Logs the Call for Important Reasons

We've all been taught to call 911 only in an emergency. While that still applies, on Bald Head Island, there are additional situations where a call to 911 is important for a variety of reasons. First, what situations warrant a 911 call on BHI? Here are some examples:

- Underaged driver (a total of 25 citations were issued in 2018)
- Reckless driving
- Illegal fishing in **ANY** lagoon/pond on BHI
- Incessant dog barking, particularly at night
- Not following the “No Wake Zone” in BHI Creek

For situations such as these, you are asked to call 911 — tell the dispatch operator that you are on Bald Head Island. If it is a non-emergency call such as one the examples above, tell the operator that this is a non-emergency call. The Public Safety Department will be notified and dispatched. It is recommended that you **DO NOT** engage with any subjects yourself. Public Safety officers are professionally trained to handle all situations; you are not.

As a barrier island, Bald Head Island presents unique situations. Calling 911 for urgent but not emergency situations is one of them.

Here are some reasons why it's important to have urgent situation calls logged:

- The Public Safety Department can track and learn from response times.
- There is a record of the event.
- The Public Safety Department can learn and track how each situation was resolved.
- The Public Safety Department can determine current and future staffing needs required, based on call history.

It is important to stress that for urgent and emergency calls, do not call the Public Safety office — call 911. And do not call Village Hall with any emergencies — call 911.