NICB 2024 Medical and Work Comp Fraud Conference

October 1, 2, 3, 4 (half day), 2024

CNA Headquarters | Chicago, IL

NICB proudly presents its newly combined conference, merging the Medical Investigations Academy and the Workers' Compensation Fraud Conference. The new **Medical and Work Comp Fraud Conference** offers attendees a comprehensive learning experience, covering all aspects of fraud detection and investigation in the medical and workers' compensation realms.

At this combined conference, participants gain a holistic understanding of fraud detection and prevention. You'll acquire essential skills for recognizing and combatting fraud in both medical and workers' compensation claims, with a focus on the interconnectedness of these fields. Stay at the forefront of industry insights by learning about the latest trends, emerging threats, and evolving fraud tactics.

Networking opportunities abound, allowing you to connect with professionals from diverse backgrounds, including the insurance industry, law enforcement, and NICB. Share experiences, knowledge, and best practices with like-minded individuals, fostering a community of experts. By attending this consolidated conference, you'll streamline your investigative processes, save valuable time and resources, and gain expertise to effectively tackle complex cases. This cost-efficient, one-stop platform ensures you're well-prepared to excel in combating fraud across the medical and workers' compensation landscapes, making it an invaluable opportunity for professionals in the field.

By attending this combined conference, participants gain a holistic understanding of fraud detection and prevention across various domains. Here's what you can expect:

1. **Holistic Skillset**: Learn the essential skills needed to recognize and combat fraud in both medical and workers' compensation claims. Gain insights into the interconnectedness of these fields, enabling you to uncover complex schemes effectively.
2. **Cutting-Edge Insights**: Stay up to date with the latest trends, schemes, and fraud tactics in the medical and workers' compensation arenas. Discover emerging threats and how to tackle them head-on.
3. **In-Depth Knowledge**: Delve deep into the intricacies of fraud investigation. Understand how medical and workers' compensation fraud often intersect and how to navigate these complex cases efficiently.
4. **Streamlined Investigation**: Learn how to streamline your investigative processes, saving time and resources while maximizing results. Discover techniques and tools that can be applied across various scenarios.

5. **Comprehensive Expertise**: Acquire expertise that covers the entire spectrum of fraud detection and investigation. This conference ensures you're well prepared to tackle challenges in both medical and workers' compensation fraud cases.
6. **Networking Opportunities**: Connect with a diverse range of professionals, including those from the insurance industry, law enforcement, and NICB. Share experiences, knowledge, and best practices with like-minded individuals.
7. **Cost-Efficiency**: Attending a combined conference saves time and resources compared to attending separate events. This efficiency allows you to invest more in honing your skills and knowledge.

In essence, this consolidated conference offers a one-stop platform for professionals seeking to excel in combating fraud across the medical and workers' compensation landscapes. With comprehensive training and networking opportunities, attendees leave equipped to tackle a wide array of challenges in their investigative roles.

Don't miss out! Secure your spot at this event for only $425 for NICB Members, and $225 for Government Partners*

To learn more and register, visit our conference site or contact Kim Lawrence at klawrence@nicb.org

*Scholarships available

2024 Medical & Work Comp Fraud Conference

October 1-4, 2024

Tuesday, October 1

8:00 – 9:30 **Open & Welcome/Housekeeping**
Steve Beltz, NICB
CNA Leadership
NICB Leadership
Keynote: Coming Soon

9:30 – 12:00 **Dissecting PT Record-Independent Medical Reviews – Telling the "Story"**
Bruce Levine, PT, MS, OCS

Delve into the components of the PT Record and learn the documentation you'll need to obtain an IMR. Our expert speaker, Bruce Levine, PT, MS OCS – Physical Therapist IV will share the thought process he engages when performing an IMR and discuss how and why particular discrepancies in the documentation are of significance. Case studies will be used to provide relevant examples frequently seen in the industry.

12:00 – 1:00 Networking Lunch

1:00 – 2:00 **Details Coming Soon**
Jamie Walsh, NICB
Chrissy Florian, NICB

Gain insight into the myriad resources and capabilities that NICB offers Members to aid medical investigations.

2:00 – 3:00 **Taking Their Shot at Insurance Fraud: Injections 101**
Samuel Schmidt, BSN, RN, CNA Insurance

Bad actors are increasingly taking a shot at insurance fraud through various schemes that involve injections. Sam Schmidt is both an RN and a Major Case Investigator. He'll demonstrate how careful review of medical bills and records can help identify fraud and abuse. This session will leave you better equipped to identify and mitigate questionable claims.

3:00 – 4:00 **Medical Investigations Legal Overview**
Tracy L. Stevenson, Esq., Tracy Law

You'll want to frame all your investigations within legal parameters to keep you and your carrier out of jeopardy. This essential session provides an overview of common types of claims involving medical fraud, what indicators to look for in medical cases and important steps to take. Legal procedures will be discussed, along with state rules, typical cases, criminal prosecution, recent initiatives, criminal charges and affirmative civil causes of action.

4:00 – 5:00 **Conveyer Belt of Fraud – It's Not Just the Doctors**
Janine Phair, CNA Insurance

Medical fraud is a big business involving numerous entities including but certainly not limited to doctors. Janine Phair will describe the various roles and myriad players that are part of what she refers to as the "conveyer belt of fraud".

Wednesday, October 2

8:00 – 9:30 **Most Common Physical Medicine Breaches of the Standard of Care that Result in Fraud, Waste, and Abuse**
Dr. David Boll, DC CPC PES, Expert Opinions

This two-part session will provide you with a soup to nuts review of chiropractic care, including the documentation you should expect to see in the medical file. Misappropriate coding will be discussed and how investigations might be initiated based on these findings.

9:30 – 9:50 Intersession Break

9:50 – 11:20 **Case Examples, Including a Missed Opportunity in a RICO Case**
Dr. David Boll, DC CPC PES, Expert Opinions

Delve into a case study and discuss what worked, what didn't, and what could have been done differently.

11:30 – 12:30 **Details Coming Soon**

12:30 – 1:30 Networking Lunch

1:30 – 3:00 **Unjust Enrichment & Dissection of a Chiropractic Case – Pt. 1**
Dr. Lawrence Stolar, DC

Join us for this deep dive into an investigation in which a chiropractor was the primary treatment provider. This complex case involved numerous scans, extensive treatment including pain management as well as a life care planner. See how a thorough review of the treatment plan, imaging results, diagnoses and medical referrals unveiled discrepancies that led to this intriguing, complex case.

3:00 – 3:20 Intersession Break

3:20 –4:50 **Unjust Enrichment & Dissection of a Chiropractic Case – Pt. 2**
Dr. Lawrence Stolar, DC

Part 2 is a continuation of our deep dive into an investigation in which a chiropractor was the primary treatment provider. This complex case involved numerous scans, extensive treatment including pain management as well as a life care planner. See how a thorough review of the treatment plan, imaging results, diagnoses and medical referrals unveiled discrepancies that led to this intriguing, complex case.

Thursday, October 3

8:00 – 8:30 **Details Coming Soon**

8:30 – 9:30

Preventing Workers' Compensation Claimant Fraud
Dominic Dugo, Delta Group (Retired, Chief Deputy DA, San Diego, CA)
Jay Bobrowsky, State Compensation Insurance Fund CA

Workers' compensation claimant fraud is a $9 billion a year crime in the United States. Fraudsters are improperly compensated while valuable resources are drained out of the system for those truly injured. This class will explain how an active crime prevention program combined with effective investigation and prosecution will significantly reduce claimant fraud. A San Diego program will be utilized to show how significant results can be achieved through prevention.

9:30 – 10:30

Premium Fraud in the Construction Industry
Matthew Capece, Esq., United Brotherhood of Carpenters and Joiners of America

Employer premium fraud is more costly than work comp claimant fraud. The construction industry has seen its share of lucrative fraud schemes that include labor brokering, shell companies, money laundering and human trafficking. Learn about this important topic from one of the nation's premier experts on work comp premium fraud as he shares information about a type of fraud that costs the industry billions of dollars and has a human cost, as well.

10:30 – 10:50 Break

10:50 – 11:40

Ethics and the Investigator
Jeffrey G. Rapattoni, Marshall Dennehy

The legal landscape is changing rapidly thereby forcing our industry to be at the very top of its game from an ethical standpoint. This presentation will set forth best practices and standards to operate at maximum efficiency while ethically conducting oneself and protecting the carrier brand.

11:40 – 12:30	**Interviewing Techniques** *Frank Sztuk, Delta Group* This session will provide an overview of effective interview techniques that will aid your work comp claim investigation.
12:30 -1:30	Networking Lunch
1:30 – 2:30	**Effective Approaches for Piquing the Interest of Fraud Prosecutors – Panel Discussion** *Mark Sakalares, NICB* *TBD, IL Dept of Insurance, WC Compliance Unit* *TBD, Cook County State's Attorney Office* *Katie Gall, CNA Insurance (Moderator)* Did you ever wonder why some cases are chosen for prosecution while others are not selected? What will make your file jump to the top of the stack? Beter communication and better understanding will yield better results. Our esteemed panel will discuss the elements that prosecutors look for when selecting cases.
2:30 – 2:50	Intersession Break
2:50 – 3:40	**Measuring an SIU Program's Success – in an Ever-Changing Environment** Jay Bobrowsky, State Compensation Insurance Fund CA Jeffrey G. Rapattoni, Marshall Dennehey SIU managers face unique challenges when delivering upon the goals of SIU and balancing customer service and accountability. Discover ways to utilize resources effectively in a market environment that continues to evolve.
3:40 – 4:50	**Business of Work Comp Fraud** *Janine Phair* *CNA Insurance* How do you tackle work comp fraud? It helps to remember that work comp fraud is a business and to frame your investigation

the way you would typically investigate any business entity. Organized groups will follow a business model governed by supply and demand, they employ staff and engage in mutually beneficial relationships with vendors – all at the expense of the insurance industry. Discover how changing your mindset to the "business model" will aid your investigations.

Friday, October 4

8:00 – 9:30	**SIU Hypothetical Debate / Panel Discussion** *Jay Bobrowsky, State Compensation Insurance Fund CA* *Dominic Dugo, Delta Group (Retired, Chief Deputy DA, San Diego, CA)* *Moderator: Frank Sztuk, Delta Group* What would *you* do? Join us for a lively discussion as our panel of seasoned fraud fighting professionals debate hypothetical situations you might easily encounter in your investigations.
9:30 – 9:45	Break
9:45 – 11:30	**Biomechanics and Causation** *Michael Markushewski, ARCCA* *Matt Orcutt, ARCCA* This session will illustrate various techniques to gather evidence to determine the cause of work-related injuries.
11:30 – 12:00	**Details Coming Soon**
12:00 – 1:00	**Certificate Presentation & Grab-and-Go Lunch**