



The Four Waivers

By: Raquel Castaneda

Louisiana has four waivers to serve individuals with developmental disabilities:

- ♦ New Opportunities Waiver (NOW)
- ♦ Residential Options Waiver (ROW)
- ♦ Children's Choice Waiver
- ♦ Supports Waiver

The [New Opportunities Waiver \(NOW\)](#) utilizes the principles of self-determination to supplement the family and/or community supports while supporting dignity, quality of life, and security in the everyday lives of

people while maintaining the recipient in the community. The NOW includes an array of services aimed at assisting people to live as independently as possible. These services include; center-based respite, community integration, employment related training, skilled nursing services, supported living, and much more.

The [Residential Options Waiver \(ROW\)](#) offers eligible individuals of all ages services designed to support them to move from Intermediate Care Facilities for the Developmentally Disabled (ICF/DD) and nursing facilities to the community. Row is appropriate for people whose health and welfare and for whom home and community-based waiver services represent a least

restrictive treatment alternative through a Plan of Care. It is a capped waiver with the person's individual annual budget being based on the person's support needs and the current ICF/DD budget rate. Services provided by ROW include; support coordination, community living supports, companion care services, nursing services, dental services, support employment, and much more.

The [Supports Waiver](#) provides options and meaningful opportunities through vocational and community inclusion for individuals who are 18 years and older, and meet the eligibility criteria for waiver services. Waiver participants are eligible for all medically necessary Medicaid services. In addition to the medically necessary services, waiver services funding can also be used for; support coordination, respite, supported employment, supportive housing, day habilitation and more.

The [Children's Choice Waiver](#) offers supplemental support to children with developmental disabilities who currently live at home with their families or with a foster family. Waiver participants are eligible for all medically necessary Medicaid services, including Early Periodic Screening, Diagnosis, and Treatment, or EPSDT, screenings. This waiver package is designed for maximum flexibility. In addition to the medically necessary services, waiver services funding can also be used for many other things including; support coordination, family support services, family training.

Respite care, a number of therapies and more.

For more detailed information and eligibility on each waiver, visit the Louisiana Department of Health [Office for Citizens with Developmental Disabilities \(OCDD\)](#) on the web.

To locate your regional OCDD office, please see below:

[Acadiana Area Human Services District \(AAHSD\)](#)

302 Dulles Drive, Lafayette, LA 70506 | PH: (337) 262-5610

Parishes Served: *Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, Vermilion*

[Capital Area Human Services District \(CAHSD\)](#)

4615 Government Street, Building 2, Baton Rouge, LA 70806 | PH: (225) 925-1910

Parishes Served: *Ascension, East Baton Rouge, East Feliciana, Iberville, Pointe Coupee, West Baton Rouge, West Feliciana*

[Central Louisiana Human Services District \(CLHSD\)](#)

429 Murray Street, Suite B, Alexandria, LA 71301 | PH: (318) 484-2347

Parishes Served: *Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides, Vernon, Winn*

[Florida Parishes Human Services Authority \(FPHSA\)](#)

835 Pride Drive, Suite B, Hammond, LA 70401 | PH: (985) 543-4730

Parishes Served: *Livingston, St. Helena, St. Tammany, Tangipahoa, Washington*

Imperial Calcasieu Human Services District (IMCAL)

3501 Fifth Avenue, Suite C2, Lake Charles, LA 70607 | PH: (337) 475-8045

Parishes Served: *Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis*

Jefferson Parish Human Services Authority (JPHSA)

3616 S. I-10 Service Road, Metairie, LA 70001 | PH: (504) 838-5357

Parishes Served: *Jefferson*

Metropolitan Human Services District (MHSD)

3100 General DeGaulle Drive, New Orleans, LA 70114 | PH: (504) 568-3130

Parishes Served: *Orleans, Plaquemines, St. Bernard*

Northeast Delta Human Services Authority (NEDHSA)

2513 Ferrand Street, Monroe, LA 71201 | PH: (318) 362-3396

Parishes Served: *Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West Carroll*

Northwest Louisiana Human Services District (NLHSD)

3018 Old Minden Road, Suite 1211, Bossier City, LA 71112 | PH: (318) 741-7455

Parishes Served: *Bienville, Bossier, Caddo, Claiborne, DeSoto, Natchitoches, Red River, Sabine, Webster*

South Central Human Services Authority (SCLHSA)

5593 Highway 311, Houma, LA 70360 PH: (985)876-8805

Parishes Served: *Assumption, Lafourche, St. Charles, St. James, St. John, St. Mary, Terrebonne*



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