

# summer 2021 fundamentals in victim services

an online training for newer  
crime victim advocates & staff

July 7-9, 2021

minnesota alliance on crime



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# **we invite you to fundamentals in victim services**

**Please join the Minnesota Alliance on Crime July 7th – 9th, 2021 for a virtual training for recently hired victim advocates.**

## **about fundamentals in victim services**

The Summer 2021 Fundamentals in Victim Services Training is a virtual training for victim advocates to develop core knowledge and skills to provide victim-centered services. By the end of this training, advocates will be able to:

- Understand the role of ongoing and historical trauma in victimization and develop skills for providing trauma-responsive advocacy to all victims of crime;
- Identify and honor the unique and complementary roles of community-based and systems-based advocates;
- Recognize and interrogate the roles of bias, privilege, and oppression in victimization and advocacy;
- Describe key victims' rights and know how to find more information to ensure that criminal legal systems professionals are meeting statutory obligations regarding crime victims;
- Understand and examine their own Occupational Identity (OI) and identify strategies for cultivating healthy boundaries; and
- Expand their understanding of self-care to incorporate a nuanced awareness of vicarious trauma and the value of trauma stewardship for a sustainable career in victim services.

Furthermore, training participants will have opportunities to connect with one another and with experienced professionals with a range of knowledge and skills.

## **who should attend?**

The primary audience for this training is general crime advocates who have been working in the field for less than two years. **This is a fundamental-level training, not an advanced training.** Advocates from domestic violence and sexual assault programs are also very welcome, as are others involved in the criminal legal system and/or victim services such as prosecutors and civil attorneys.

## **expectations for the virtual format**

Fundamentals in Victim Services will feature interactive modules to appeal to different styles of learning, with a combination of lecture, small group work in breakout sessions, and opportunities for individual reflection.

Modules will take place live via Zoom. Attendees will be expected to actively participate, using the chat to engage with presenters and other participants, and turning on cameras and unmuting during large group discussions and breakout sessions.

**MAC will award a certificate of completion to attendees who complete all the modules.** Participants are expected to complete all sessions live. If you cannot attend a live session, you must email [Julia](#) in advance to request an excused absence. Sessions may not be recorded.

We will apply for CLE and POST credits by request. If you would like CLE or POST credits, please indicate this on your registration, or contact Julia at [julia@mnallianceoncrime.org](mailto:julia@mnallianceoncrime.org) by June 28<sup>th</sup>.

## **about the minnesota alliance on crime**

MAC is a membership coalition of more than 90 crime victim service providers in Minnesota, including prosecution-based victim/witness programs, community-based programs, law enforcement agencies, civil legal organizations, and individuals committed to supporting crime victims. The Minnesota Alliance on Crime connects systems, service providers, and victims to advance the response for victims of all crime. We support our members through training, technical assistance, resources, public policy and legislative initiatives, and networking opportunities.

## our community agreements

The Minnesota Alliance on Crime has identified eight community agreements that we ask all participants to be mindful of during training and meetings. Fundamentals attendees are invited to provide suggestions for changes and/or additions to the community agreements.

### *Communicate respectfully*

Treat others with respect and kindness.

### *Listen actively*

Don't just wait for your turn to talk or think about what you're going to say. Actively listen to the person who is speaking. This also means not multi-tasking (e.g. checking e-mail on your computer or phone). Use the "away" non-verbal feedback button if you need to take a break to do something else.

### *Speak from personal experience*

Use "I" statements and don't make assumptions about what other people are experiencing, thinking, or feeling.

### *Honor confidentiality*

Respect each other's privacy and don't share personal information or stories unless you have been given explicit permission to do so.

### *Be mindful of your "air time"*

If you're taking up a lot of time speaking, take a break to give others a chance to speak. If you're being pretty quiet, we want to hear your voice! Stretch your comfort zone a little and jump into the conversation.

### *Use best intentions and tend to the impact*

In all your words and actions, aim for the best, most positive, and most respectful outcome. If you do something that causes harm or discomfort to another person, do the work to take accountability for your actions, regardless of your intent.

### *Oppressive behavior will not be tolerated*

If someone is consistently behaving in oppressive ways, such as using racist, sexist, homophobic, transphobic, xenophobic, or otherwise oppressive language or actions, they will be removed from the training.

### *Take care of yourself*

Take what you need to be fully present during this training. Tend to your physical, emotional, and mental well-being at all times and ask for support from the facilitators and from your peers when you need it.

## fees & registration

- This training is **FREE** for MAC members and \$50 per person for non-members. [Check to see](#) if your organization is a member.
- If you represent a program that is not a MAC member, we encourage your organization to [join MAC now](#). Don't miss out on some great trainings, networking, and resources. If you have questions, email [Danielle](#).
- **Register by Thursday, July 1, 2020.**
- **To register, [click here](#).**
- Questions? Contact [Julia Tindell](#).

# training agenda

MAC will award a certificate of completion to participants who complete all the modules.

## Wednesday, July 7th

8:30 AM – 9:00 AM	<b>Welcome &amp; Introductions</b>
9:00 AM – 12:00 PM	<b>Trauma Responsive Advocacy</b> Julia Tindell, Minnesota Alliance on Crime
12:00 PM – 1:00 PM	<b>Lunch Break</b>
1:00 PM – 4:00 PM	<b>Bias, Privilege, &amp; Oppression</b> Julie Richards, Inquire, Decipher, Progress

## Thursday, July 8th

8:30 AM – 9:00 AM	<b>Check-ins &amp; Networking</b>
9:00 AM – 10:30 AM	<b>Systems Advocacy</b> Kelly Nicholson, Dakota County Attorney's Office
10:30 AM – 10:45 AM	<b>Break</b>
10:45 AM - 12:15 PM	<b>Crime Victims' Rights with CVJU</b> Suzanne Elwell, Rebecca Kutty, Carolyn Bryant Office of Justice Programs Crime Victim Justice Unit <i>Facilitated by Bobbi Holtberg, Minnesota Alliance on Crime</i>
12:15 PM – 1:00 PM	<b>Lunch Break</b>
1:00 PM – 4:00 PM	<b>Occupational Identity</b> Johnanna Ganz, J. Ganz Consulting

## Friday, July 9th

8:30 AM – 9:00 AM	<b>Check-ins &amp; Networking</b>
9:00 AM – 10:30 AM	<b>Beyond Bubble Baths: Vicarious Trauma</b> Danielle Kluz, Minnesota Alliance on Crime
10:30 AM – 10:45 AM	<b>Break</b>
10:45 AM – 12:15 PM	<b>Advocate Panel</b> Panelists TBA <i>Facilitated by Amee Krogfus, Minnesota Alliance on Crime</i>
12:15 PM – 12:30 PM	<b>Closing Remarks</b> Julia Tindell, Minnesota Alliance on Crime

*Agenda subject to change.*