



March 19, 2020

Dear Amco Polymers Customers,

The COVID-19 situation continues to force us all to adapt and we are very focused on continuing to provide you with the high level of service you need to run your business. I am writing to provide an update regarding our suppliers, facilities, and logistics partners.

We are in constant communication with our resin suppliers and are continually discussing contingency plans to make sure we are able to continue to deliver product to our customers. At this time, we are not aware of any of our suppliers who are experiencing production issues related to COVID-19.

There are some changes taking place in the warehousing and logistics industries that are directly connected to COVID-19. The working environment has changed drastically over the last couple of weeks. Warehouses are adjusting to the protect employees which is resulting in reduced staffing levels. Same-day shipments from warehouses are becoming more difficult. Receiving new inventory and repackaging products is taking longer. In short, warehouse operations are slowing down.

On the logistics front, the FMCSA (Federal Motor Safety Carriers Association) relaxed Hours of Service regulations for drivers and companies moving critical goods to help aid in preparation and containment. This means a driver can now drive farther, longer, and with fewer breaks when they're carrying these goods. While that is good news, as the incident rate of COVID-19 rises we will see drivers who fall ill reduce the number of available drivers. We are yet unsure of the impact this will have, but are keeping a watchful eye for delays.

In order to protect you from COVID-19 induced delays, we'd encourage you to hold extra safety stock, provide plenty of lead-time, and have flexible delivery times. Further, stay in close contact with your Amco Representative so we can quickly respond to your changes in demand.

We are all in this together and as partners will work through it. Thank you for your business and we will continue to provide updates as meaningful information is available.

Kind regards,

Jeff Schultz
Product Director
AMCO Polymers

