



To Our Valued Customers,

First, our hope is that all of you and your families have successfully managed through the COVID-19 pandemic over the last few months. We know for some, this crisis has had a significant personal and/or professional impact and our thoughts go out to all who have been affected. We also know there are better days ahead as we turn the corner and make our way out of the most significant crisis in modern-day history.

We are pleased to report that Amco Polymers has continued to operate at 100% during the pandemic. Our team members have remained safe and healthy during this time with the majority of our team operating out of their home offices. Though this type of event was not expected, our team was well prepared and equipped to run our business remotely, while maintaining the high standards of service you have been accustomed to with Amco Polymers. We are very proud of our team for their commitment and management of all elements of our business during this time. In particular, we thank our warehouse and transportation teams who kept our operations running during this unprecedented event all while taking the necessary precautions to ensure their own and their team's health and safety.

With news that many states and businesses are resuming operation, Amco is ready to support our customers as they near start-up or ramp-up of their businesses. With the length of the crisis and impact it has had on many industries, we know there will likely be latency that could result in possible shortages of product, equipment, and manpower as operations begin to ramp up. We have worked hard to anticipate these challenges though the most important feedback we need is from you. Helping us to maximize lead times and understand your demand changes will allow us to ensure we provide the right service for your business. Our sales and customer service teams stand ready to discuss your needs over the next several weeks.

Finally, our time "off the road" has allowed our team to focus on initiatives that will strengthen our business. Our continuous improvement efforts are aimed at process enhancement, waste reduction, communication efficiencies, and ongoing training. We are excited to show you the benefits of these changes over the coming months.

Again, thank you for your continued partnership. Most of all, we wish you and your family good health and happiness throughout the rest of 2020.

Stay safe.

Sincerely,
Amco's Management Team

