



COVID-19 VACCINATION INFORMATION SHEET

March 9, 2021

Jewish Family Services of Ottawa is on the front line of receiving information on the COVID-19 Vaccination process. Information regarding eligibility changes frequently so it is important that you use the Vaccine Eligibility Screening Tool to determine when it's your turn.

Please follow the steps below with regards to eligibility screening, booking, and arranging transportation if needed. At any time, you have questions or concerns regarding booking an appointment or arranging transportation, please call Jewish Family Services at **613-722-2225**. We have staff available to answer any questions you may have.

Step One: Confirm your eligibility

To confirm that you are eligible for vaccination visit Ottawa Public Health's [COVID-19 Vaccine Eligibility Screening Tool](#) and answer each question as you are prompted to. Residents who were eligible in previous weeks remain eligible throughout the city-wide vaccination process. If you are unable to book an appointment when your eligibility is first announced, you can still receive the vaccine at a later date.

Step Two: Book your appointment

If your screening identifies you as eligible for a vaccination call **613-691-5505** to book your appointment.

Calls will be answered (service is available in multiple languages).

Monday-Friday 7:30 am - 6 pm

Saturday-Sunday: 8:30 - 4 pm

Given the demand there will be a very high call volume for these bookings. If you cannot reach a call agent, you can leave a message and someone will call you back to book an appointment.

PLEASE NOTE: Walk-ins will not be accepted, so please call in advance to book your appointment.

Step Three: Booking Transportation (if required)

When booking an appointment please indicate if you require transportation. If you indicate a need for transportation to your vaccine appointment, your request will be directed to a centralized booking service for vaccine transportation. This booking system is designed so that no senior will need to wait in the cold, and that they will work to ensure that seniors and other folks visiting the sites are well taken care of.

Additionally, if a Jewish community member or a JFS client needs a ride, JFS will be using UBER to help people get to their appointments. There is a fee for this service, however, subsidies are available to those who need it.

For more information on this transportation service please contact:

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Work: 613-722-2225 ext. 411
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