



Dear Provider:

With the expansion of the **Substance Use Disorder (SUD) Benefit** to include residential and inpatient SUD treatment, the Beacon Health Options Quality Management Department (Beacon Quality Team) is excited for the opportunity to work with you and your staff!

The Beacon Quality Team provides a wide array of training opportunities to assist you and your staff in meeting documentation standards required by the Department of Health Care Policy and Finance (HCPF) and Medicaid. These opportunities include but are not limited to:

- Quarterly documentation standards training in which all providers in attendance participate in large group discussions concerning how to document in accordance with standards along with an audit tool review directed by Beacon auditors and Clinical Department staff.
- A la carte training in which your individual facility schedules a personalized training with a Beacon auditor tailored to your specific needs.
- Complementary review of a chart completed by a Beacon auditor in which recommendations are made based on a specific Member chart.

We appreciate your hard work and hope to partner with you to not only meet the needs of our Members, but to create documentation that shows an honest depiction of the **AMAZING** work you and your staff do every day.

Providers who have taken the opportunity to participate in one or more of the above opportunities have had more successful audits, reducing the risk of having to develop a corrective action plan or a recoupment of claims.

If you would like more information concerning how we can help support you through training opportunities, please contact Courtney Hernandez, Behavioral Health Clinical Quality Audit Analyst, Senior via email at [courtney.hernandez@beaconhealthoptions.com](mailto:courtney.hernandez@beaconhealthoptions.com).

Sincerely,

A handwritten signature in blue ink, appearing to read "Jeremy White".

Jeremy White  
Manager, Behavioral Health Clinical Quality  
[Jeremy.white@beaconhealthoptions.com](mailto:Jeremy.white@beaconhealthoptions.com)