Update your Address

Check your Mail for a Renewal Form

Learn more about NHP: http://www.northeasthealthpartners.org





Have you moved in the past three years? Has your contact information changed?

Do not miss important updates – update your information <u>today</u>.

Make sure Health First Colorado (Colorado's Medicaid program) has your current phone number, email, and mailing address. It is important to make sure we can reach you when it is time to fill out your paperwork.

What other information do I need to update? (report in 10 days)



- ► Income or job changes
- Primary Care Medical Provider change
- ► Marriage, pregnancy, or if you just had a baby

How do I update my information?

- Visit <u>Colorado.gov/PEAK</u>. In PEAK, go to your "mailbox" and select "update communication preferences" from that page.
- ► Use the <u>Health First Colorado app</u> on your phone. The app is free for members.
- Contact your <u>county department of human</u> <u>services</u> (DHS).







Check your mail for your renewal form (formerly redetermination paperwork)

- ► Health First Colorado will mail (or email) you a letter about your health coverage. You will receive a letter or email based on how you signed up to receive information.
- ► This letter will let you know if you need to complete a renewal form to see if you still are eligible for Health First Colorado.
- You must sign and return the signature page, renewal form, and information asked for within 30 days.

For help or to learn more:

- ► Call NHP at 888-502-4189 (relay 711) and ask for a member engagement specialist. This call is free and we will help you.
- ► Contact your County DHS office.
- ► View Frequently Asked Questions (FAQ) about your renewal form:
 - https://hcpf.colorado.gov/sites/hcpf/files/Renewal%20Revamp%20FAQ.pdf

