

Outage Notice: Upgrade and Migration of SQL Databases

EFS Providers and Dealerships

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) has been working to upgrade SQL database servers that have reached end of life. These servers must be upgraded to maintain critical technical support from Microsoft.

The migration to the upgraded production database servers is scheduled for the weekend of May 10, 2019. Beginning Friday night, May 10, 2019, at 7:00 PM ET, all FLHSMV enterprise systems will be down as the migration begins and will continue throughout the weekend. No state or county service centers will be able to provide driver license or motor vehicle services during the weekend and customers will be unable to use the department's online applications. The FLHSMV website, FLHSMV.gov, will still be available, but no transactions can be completed during this time. We anticipate restoring all services by 8:00 AM ET on Monday, May 13.

Please note that during this time, the following will be unavailable from FLHSMV systems:

- Owner information for a vehicle purchased during the migration;
- Transfer of motor vehicle titles;
- Transfer of current Florida license plates;
- Issuance of new Florida license plates; and
- Issuance of print-on-demand, temporary license plates.

During this period, motor vehicle dealers will be authorized to issue pre-printed temporary paper license plates. This will allow dealer customers to operate a motor vehicle until their current Florida license plate can be transferred or a new Florida license plate can be issued. Pursuant to section 320.131(9)(b), Florida Statutes, once services are restored, dealers will be required to update the system within 24 business hours to report any pre-printed temporary paper license plates that were issued during the migration period.

The FLHSMV appreciates your patience during this time.