



Red Cliff Band of Lake Superior Chippewa Indians

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Red Cliff Family & Human Services Division

EFFECTIVE IMMEDIATELY TANF & GA PROGRAM UPDATES MARCH 18, 2020

Due to the COVID-19 Coronavirus pandemic, the Red Cliff TANF & General Assistance (GA) programs will be limiting foot traffic at our office and practicing the following measures until further notice:

*New applicants will need to call the TANF & GA office to schedule telephone interviews. No face to face interviews will be granted at this time.

*For TANF & GA case reviews for April, reviews are already being completed with the most recent information listed in your file and we will be contacting you for more information, if needed. Signature papers will be emailed or mailed to you. A Self Addressed Stamped Envelope (SASE) will be provided for you, if mailed.

*TANF & GA staff will complete the applications with you on the phone & signature papers will be emailed/or mailed to you for signatures. If mailed, we will provide you with a SASE to mail back to the office.

*All TANF & GA clients will still need to report changes accordingly. Please email or call the office with your changes. We will complete a contact form documenting the changes.

*All TANF & GA work requirements, including job searches are waived until the end of April 2020. If an extension of the waiver is needed, we will contact you accordingly.

*Checks will still be issued on the regular check dates. IF you need someone else to pick up your check for you, please call the office to give VERBAL permission.

We will continue to provide you with any and all updates should anything changes. Please contact the office at 715-779-3706, ext. 5026, or email me at Paula.Bonney@redcliff-nsn.gov and I will be more than happy to assist you. Please be safe, stay healthy-thank you for your cooperation and understanding during this time.

The Red Cliff TANF & GA Programs