



Red Cliff Band of Lake Superior Chippewa Indians
Division of Family and Human Services

88455 Pike Road
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Effective Immediately

Date: March 17, 2020

Due to the COVID-19 pandemic, the Red Cliff Family Services Division will be implementing the following pertaining to Economic Support and WHEAP due to **limiting foot traffic at our agency as we will not be conducting face to face interviews until further notice**: The COVID-19 pandemic is an evolving situation and we want to assure that the health and safety of our clients and staff is the highest priority.

New applicants and current clients that are needing renewals are encouraged to use ACCESS

access.wisconsin.gov to submit their applications as the signature is already provided. For those, not able to use ACCESS, the Red Cliff Economic Support Staff will conduct phone interviews for services. Signature pages and other pertinent documents will be mailed to you with a stamped envelope provided to return the required signatures and documents.

WHEAP clients we will be conducting phone Interviews and signature page will be mailed to you with a stamped envelope provided to return the required signature. We are also taking mail in applications.

Documents you must provide are as follows: Last three months income for everyone in household unless seasonal and then we need w-2's, Social Security Number for entire household, Current electric bill

If you have any questions please feel free to contact our office at 715-779-3706 or email:

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Thank you for your cooperation and understanding.

Red Cliff Human & Family Services Economic Support Program and WHEAP Program

Compassion is in our mission; we are working and presenting ourselves with the seven traditional Anishinabek values in our hearts. This is a way of life that we as servants of our community strive to achieve; always