

# Escrow Buyer Guide



# Contents

---

**Buyer Workflow**

3

---

**Know-Your-Customer**

6

---

**Helpful Links**

9

---

Escrow.com has been pioneering online escrow since 1999. Licensed to operate across all US states, securing US\$ billions in sales.

# Buyer Workflow

# Making a big purchase?

Stay protected with secure payments through Escrow.com — your seller gets paid only after you've inspected and approved the purchase. Trust is built into every transaction.

## Review purchase details

1

Review the details of your purchase - from the item(s) included to the total price. Once you're all good with the details, proceed with signing up for an [Escrow.com](#) account.

---

## Select payment options

2

[Escrow.com](#) supports wire transfers, credit cards and PayPal. Wire transfers are supported for all purchase amounts. Credit card and PayPal are only allowed for purchases below or equal to \$5,000.

---

## Verify your account

3

Submit requirements to verify your account. To avoid delays, follow the steps in [Escrow.com's](#) Know-Your-Customer (KYC) guide.

## Funds held in escrow

4

After reviewing your purchase details, we'll securely hold the funds in escrow. The seller will then be instructed to proceed with shipping.

---

## Await inspection period

5

After receiving your purchase, you are entitled to an inspection period before funds are released to the seller. You and the seller agree on the inspection period at the start of the transaction.

---

## Approve & complete purchase

6

If you approve the purchase during the inspection period, Escrow.com will be authorized to release the funds to the seller, completing your purchase!

# Common Workflow

# Know Your Customer.

For both buyers & sellers, Escrow.com abides by strict KYC protocols to ensure maximum security.

# Personal Use

If you are using Escrow.com for personal use, you will be required the following:

---

- Basic information such as legal name, date of birth, and current residential address.
- A valid government-issued ID as proof of identity. If your address is not on your provided ID, please provide us with a copy of a Utility Bill issued in the last 3 months as proof to verify your residential address.

# Business Use

If you will be using Escrow.com as a business, you will be required the following:

---

- Complete your verification as an individual.
- Company information such as the company name and address.
- The type of company, and your role in the company.
- A document as proof of the company's existence. Valid documents may be found here: [Escrow.com Company Verification Guidelines](#).

# Helpful Links

---

[Escrow Identity Verification](#)

---

[Escrow Company Verification](#)

---

[Buyer Payment Options](#)

---

[Seller Disbursement Options](#)

---

[Benefits of Using Escrow.com](#)

---

[What is an Inspection Period?](#)

---

Escrow.com has been pioneering online escrow since 1999. Licensed to operate across all US states, securing US\$ billions in sales.

# Let's grow with Escrow.

Contact our team at  
[shopify@escrow.com](mailto:shopify@escrow.com)