

Escrow Seller Guide



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Escrow.com has been pioneering online escrow since 1999. Licensed to operate across all US states, securing US\$ billions in sales.

Seller Workflow

Stay
protected
from fraud.

Gain peace of mind knowing buyers have sent funds before you fulfill any order or service — no surprises, no risks.

Sign up

1

Getting started as a seller is easy. Just sign up for an [Escrow.com](#) account and you're on your way.

Verify your account

2

Submit requirements to verify your account. To avoid delays, follow the steps in [Escrow.com's](#) guide to KYC.

Add a disbursement method

3

Add a disbursement method that [Escrow.com](#) will transfer the funds to after a successful purchase. For more information on what we allow, see [Escrow.com Disbursement Methods](#).

Await shipping instructions

4

We will instruct you to ship the item only after the buyer's funds are securely held in an escrow account. At that point, we've confirmed receipt of payment and completed all required verifications.

Await inspection period

5

The buyer will be provided with an inspection period to review the item they've received. You and the buyer agree on the inspection period at the start of the transaction.

Receive your funds

6

After the buyer approves the purchase, Escrow.com sends the funds to your selected disbursement method. Just like that, your Escrow.com transaction is complete!

Common Workflow

Know Your Customer.

For both buyers & sellers, Escrow.com abides by strict KYC protocols to ensure maximum security.

Personal Use

If you are using Escrow.com for personal use, you will be required the following:

- Basic information such as legal name, date of birth, and current residential address.
- A valid government-issued ID as proof of identity. If your address is not on your provided ID, please provide us with a copy of a Utility Bill issued in the last 3 months as proof to verify your residential address.

Business Use

If you will be using Escrow.com as a business, you will be required the following:

- Complete your verification as an individual.
- Company information such as the company name and address.
- The type of company, and your role in the company.
- A document as proof of the company's existence. Valid documents may be found here: [Escrow.com Company Verification Guidelines](#).

Helpful Links

[Escrow Identity Verification](#)

[Escrow Company Verification](#)

[Buyer Payment Options](#)

[Seller Disbursement Options](#)

[Benefits of Using Escrow.com](#)

[What is an Inspection Period?](#)

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Let's grow with Escrow.

Contact our team at
shopify@escrow.com