VIVA HEALTH Network



Contact Information:

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www.cowart-group.com



VIVA HEALTH Network

	Wellness 5000	Silver	Gold	Platinum
Primary Copay	\$35	\$40	\$35	\$20
Specialist CoPay	\$50	\$65	\$50	\$30
Deductible (Individual/Family)	\$5,000/\$10,000	\$2,600/\$5,200	\$600/\$1,200	\$100/\$200
Out of Pocket (Including Deductible)	\$7,900/\$15,800	\$7,350/\$14,700	\$6,000/\$12,000	\$4,000/\$8,000
Emergency Room Copay	80% of allowed after deductible	\$400	\$250	\$150
Lab, X-Ray & Diagnostic	80% of allowed after deductible	Tier 1 - \$390	Tier 1 - \$240	\$150
Outpatient Hospital	80% of allowed after deductible	Tier 1 - \$390	Tier 1 - \$240	\$150
Inpatient Hospital	80% of allowed after deductible	Tier 1 - \$390, Days 1-5	Tier 1 - \$240, Days 1-5	\$150, Days 1-5
Pharmacy	\$5/\$20/\$60/\$80	\$15/\$25/\$65/\$100	\$10/\$20/\$40/\$80	\$10/\$20/\$35/\$75
Pharmacy - Preferred Specialty	60% of allowed after deductible	\$250	\$125	\$100
Pharmacy - Non Preferred Specialty	N/A	60% of Allowed Amount	\$250	\$200
Teladoc	\$0	\$0	\$0	\$0
Preventive Care	\$0	\$0	\$0	\$0







WELLNESS 5000

Effective Dates: Coverage Beginning On or After January 1, 2020
Attachment A to Certificate of Coverage

Please keep this Attachment A for your records.	
MEDICAL BENEFITS	COVERAGE
CALENDAR YEAR DEDUCTIBLE: Applies ONLY to those benefits with coinsurance coverage when the Member pays a set percentage of the cost. Does not apply to benefits with a copayment. Does not apply to Biological, Biotechnical and Specialty Pharmaceuticals ordered through Express Scripts but will apply to such drugs when provided directly by a physician or hospital.	\$5,000 per individual; \$10,000 per family
CALENDAR YEAR OUT-OF-POCKET MAXIMUM: The most a Member will pay per Calendar Year for qualified medical, prescription, mental, and substance abuse services, prescription drugs, and specialty drugs. The maximum includes deductibles, copayments, and coinsurance paid by the Member for qualified services but does not include premiums, ancillary charges, or out-of-network charges over the maximum payment allowance. If you have a non-calendar plan year, the maximum limit may change during the course of a calendar year. If the limit increases with a new plan year, you may owe cost-sharing again up to the amount of the increase even if you reached the limit earlier in the Calendar Year. See the Certificate of Coverage for details.	\$7,900 per individual; \$15,800 per family
 Well Baby Care (Children under age 3) Routine Physicals (One per Calendar Year for ages 3+) Covered Immunizations OB/GYN Preventive Visit (One per Calendar Year) Preventive Prenatal Care (As defined in the Certificate of Coverage) Other preventive items and services. See Certificate of Coverage for more information 	100% Coverage
OTHER PRIMARY CARE SERVICES: • Medical Physician Services • Hearing Exams • Illness and Injury	\$35 Copayment per visit
 X-Ray and Laboratory Procedures Covered Genetic Testing 	80% Coverage
Medical Physician Services OB/GYN Services Illness and Injury	\$50 Copayment per visit
 X-Ray and Laboratory Procedures Covered Genetic Testing 	80% Coverage
URGENT CARE CENTER SERVICES: • Medical Physician Services • Illness and Injury	\$50 Copayment per visit
TELEHEALTH SERVICES:	\$0 Copayment per consultation
VISION CARE: (No PCP Referral Required) • Illness and Injury	\$50 Copayment per visit
 ALLERGY SERVICES: (No PCP Referral Required) Physician Services Testing and treatment 	\$50 Copayment per visit 80% Coverage
CHRONIC CARE MAINTENANCE: (Including, but not limited to, dialysis, radiation therapy, wound care, wound therapy)	80% Coverage
DIAGNOSTIC SERVICES: (Including, but not limited to, CT Scan, MRI, PET/SPECT, ERCP)	80% Coverage
OUTPATIENT SERVICES: • Surgery and Other Outpatient Services	80% Coverage
HOSPITAL INPATIENT SERVICES: Physician Services Facility Services	80% Coverage
MATERNITY SERVICES: Physician Prenatal and Postnatal Services Physician Delivery Services	\$50 Copayment per delivery 80% Coverage
 Maternity Hospitalization Newborn care and other services covered <u>only</u> for enrolled child of employee or employee's spouse. Eligible bab days of birth or adoption for care to be covered. No coverage for children of employee's de 	•
EMERGENCY ROOM SERVICES: (Cost sharing waived if admitted within 24 hours)	80% Coverage
EMERGENCY AMBULANCE SERVICES: (Must be Medically Necessary)	80% Coverage
DURABLE MEDICAL EQUIPMENT AND PROSTHETIC DEVICES:	80% Coverage
SKILLED NURSING FACILITY SERVICES: (100 days per Lifetime)	80% Coverage
DIABETES SELF-MANAGEMENT EDUCATION:	\$50 Copayment per visit
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VELLNESS 5000

Effective Dates: Coverage Beginning On or After January 1, 2020 **Attachment A to Certificate of Coverage**

MEDICAL BENEFITS	COVERAGE	
DIABETIC SUPPLIES: Insulin covered under prescription drug rider. For Diabetic Supplies call VIVA HEALTH.	80% Coverage	
REHABILITIATION SERVICES: Physical, Speech, and Occupational Therapy	80% Coverage	
(Limited to 60 total inpatient days and 25 total outpatient visits per Calendar Year)		
HABILITATION SERVICES: Physical, Speech, and Occupational Therapy and Applied Behavior Analysis	200/ Courses	
(Limited to a diagnosis of Autism, Autism Spectrum Disorder, or Pervasive Developmental Delay)	80% Coverage	
HOME HEALTH CARE SERVICES: (Limited to 60 visits per Calendar Year)	80% Coverage	
CHIROPRACTIC SERVICES: (No PCP Referral Required. Covered up to 25 visits per Calendar Year)	\$50 Copayment per visit	
TEMPOROMANDIBULAR JOINT DISORDER:	\$50 Copayment per visit	
SLEEP DISORDERS:	\$50 Copayment per visit	
Sleep Study	80% Coverage per sleep study	
TRANSPLANT SERVICES:	80% Coverage	

MENTAL HEALTH & SUBSTANCE ABUSE SERVICES1:

Inpatient Services

80% Coverage **Outpatient Services** \$50 Copayment per visit

¹Treatment at a residential facility is not a covered service. Certain diagnoses are excluded from coverage. See your Certificate of Coverage for details.

PHARMACEUTICAL BENEFITS

COVERAGE

COVERED PRESCRIPTION DRUGS²:

Tier 1 (Preferred Generic Drugs)

From a Participating Pharmacy \$5 Copayment per 31-day supply 0 Mail-order \$12 Copayment per 90-day supply 0 **Participating Pharmacy** \$15 Copayment per 90-day supply

Tier 2 (Generic Drugs)

From a Participating Pharmacy \$20 Copayment per 31-day supply Mail-order \$43 Copayment per 90-day supply Participating Pharmacy \$60 Copayment per 90-day supply

Tier 3 (Preferred Brand and Non-Preferred Generic Drugs)

From a Participating Pharmacy \$60 Copayment per 31-day supply 0 \$150 Copayment per 90-day supply 0 Mail-order **Participating Pharmacy** \$180 Copayment per 90-day supply 0

Tier 4 (Non-Preferred Brand and Non-Preferred Generic Drugs)

0 From a Participating Pharmacy \$80 Copayment per 31-day supply 0 Mail-order \$200 Copayment per 90-day supply \$240 Copayment per 90-day supply Participating Pharmacy

Tier 5 (Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals3 and Non-Preferred Drugs) 60% Coverage

Select Generic Oral Contraceptives 100% Coverage4

Diabetic Testing Supplies (OneTouch glucose meters, OneTouch glucose test strips, and any brand of 100% Coverage lancets/lancet devices)

²Some medications may require prior authorization from VIVA HEALTH. For further information, please contact Customer Service at the phone number listed below. ³May be administered in the home, physician's office or on an outpatient basis. When these medications are received from Express Scripts, they must be ordered by calling 1-800-803-2523. For a list of medications in this category, please refer to www.vivaemployer.com/Members/Default.aspx. 4Applicable Copayment for other generic oral contraceptive drugs and all brand oral contraceptive drugs.

When generic is available, Member pays difference between generic and brand price ("ancillary charge"), plus Copayment. Ancillary charges do not count toward the out-of-pocket maximum. Check with your participating pharmacy to learn if it is eligible to offer a 90-day supply at retail.

VIVA HEALTH Customer Service: (205) 558-7474 or 1-800-294-7780 | Visit our Website at www.vivahealth.com

Pre-Existing Condition Policy: No pre-existing condition exclusions or waiting period.

Eligible Dependent: Eligible Employee's lawful spouse and children of Eligible Employee under age 26 or disabled dependents who meet eligibility

criteria. Dependents with a last name different from employee's must be verified as eligible through submission of a marriage or

birth certificate with the enrollment application.

Nondiscrimination Notice: VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin,

age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780 (TTY: 711). Language Assistance Services:

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SILVER

Effective Dates: Coverage Beginning On or After January 1, 2020

Attachment A to Certificate of Coverage

Please keep this Attachment A for your records.	-
MEDICAL BENEFITS	COVERAGE
CALENDAR YEAR DEDUCTIBLE: Applies ONLY to those benefits with coinsurance coverage when the Member	
pays a set percentage of the cost or when "100% Coverage after deductible" is noted. Does not apply to benefits	\$2,600 per individual;
with a copayment. Does not apply to Biological, Biotechnical, and Specialty Pharmaceuticals ordered through	\$5,200 per family
Express Scripts but will apply to such drugs when provided directly by a physician or hospital.	
CALENDAR YEAR OUT-OF-POCKET MAXIMUM: The most a Member will pay per Calendar Year for qualified	
medical, prescription, mental, and substance abuse services, prescription drugs, and specialty drugs. The	
maximum includes deductibles, copayments, and coinsurance paid by the Member for qualified services but	
does not include premiums, ancillary charges, or out-of-network charges over the maximum payment allowance.	\$7,350 per individual;
If you have a non-calendar plan year, the maximum limit may change during the course of a calendar year. If the	\$14,700 per family
limit increases with a new plan year, you may owe cost-sharing again up to the amount of the increase even if	
you reached the limit earlier in the Calendar Year. See the Certificate of Coverage for details.	
PREVENTIVE CARE:	
Well Baby Care (Children under age 3)	
Routine Physicals (One per Calendar Year for ages 3+)	
Covered Immunizations	100% Coverage
OB/GYN Preventive Visit (One per Calendar Year)	200/0 0010.080
Preventive Prenatal Care (As defined in the Certificate of Coverage)	
Other preventive items and services. See Certificate of Coverage for more information	
OTHER PRIMARY CARE SERVICES:	
Medical Physician Services	
Hearing Exams	\$40 Copayment per visit
Illness and Injury	
SPECIALTY CARE: (No PCP Referral Required)	
Medical Physician Services	
OB/GYN Services	\$65 Copayment per visit
Illness and Injury	303 Copayment per visit
URGENT CARE CENTER SERVICES:	
Medical Physician Services	\$40 Copayment per visit
Illness and Injury	340 Copayment per visit
TELEHEALTH SERVICES:	\$0 Copayment per consultation
VISION CARE: (No PCP Referral Required)	30 copayment per consultation
Illness and Injury	\$65 Copayment per visit
• •	303 Copayment per visit
ALLERGY SERVICES: (No PCP Referral Required)	CCC Compument non visit
Physician Services Testing and Treatment	\$65 Copayment per visit
Testing and Treatment CHRONIC CARE MAINTENANCE: //neluding but not limited to diglusic IV/thorany chemotherapy radiation.	80% Coverage
CHRONIC CARE MAINTENANCE: (Including, but not limited to, dialysis, IV therapy, chemotherapy, radiation therapy, wound care, wound therapy)	100% Coverage
DIAGNOSTIC SERVICES:	
	¢200 Canayanant nar visit
	\$390 Copayment per visit
	100% Coverage
X-rays (physician's office) Other Disputation (traduction but not limited to CT Comp. MADL. DET (CDECT. EDCD)	\$10 Copayment per image
Other Diagnostic Services (Including, but not limited to, CT Scan, MRI, PET/SPECT, ERCP)	\$400 Copayment per visit
OUTPATIENT SERVICES:	4000
Surgery and Other Outpatient Facility Services	\$390 Copayment per visit
Surgery and Other Outpatient Physician Services	100% Coverage after deductible
Outpatient Hospital Observation (No procedure performed)	\$390 Copayment per day
HOSPITAL INPATIENT SERVICES:	
Physician Services	100% Coverage after deductible
Facility Services	\$390 Copayment per day (Days 1-5)
MATERNITY SERVICES:	
Physician Prenatal and Postnatal Services	100% Coverage after deductible
Physician Delivery Services	100% Coverage after deductible
Maternity Hospitalization	\$390 Copayment per day (Days 1-5)
Newborn care and other services covered only for enrolled child of employee or employee's spouse. Eligible ba	•
days of birth or adoption for care to be covered. No coverage for children of employee's o	dependent child.
EMERGENCY ROOM SERVICES: (Cost sharing waived if admitted within 24 hours)	
Physician Services	\$65 Copayment per visit
Facility Services	\$400 Copayment per visit
EMERGENCY AMBULANCE SERVICES: (Must be Medically Necessary)	80% Coverage
DURABLE MEDICAL EQUIPMENT AND PROSTHETIC DEVICES:	80% Coverage
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Effective Dates: Coverage Beginning On or After January 1, 2020 Attachment A to Certificate of Coverage

Attachment A to Certificate of Coverage	
MEDICAL BENEFITS	COVERAGE
SKILLED NURSING FACILITY SERVICES: (100 days per Lifetime)	100% Coverage after deductible
DIABETES SELF-MANAGEMENT EDUCATION:	\$65 Copayment per visit
DIABETIC SUPPLIES: Insulin covered under prescription drug rider. For Diabetic Supplies call VIVA HEALTH.	80% Coverage
REHABILITIATION SERVICES: Physical, Speech, and Occupational Therapy (<i>Limited to 60 total inpatient days and 25 total outpatient visits per Calendar Year</i>)	80% Coverage
HABILITATION SERVICES: Physical, Speech, and Occupational Therapy and Applied Behavior Analysis (<i>Limited to a diagnosis of Autism, Autism Spectrum Disorder, or Pervasive Developmental Delay</i>)	80% Coverage
HOME HEALTH CARE SERVICES: (Limited to 60 visits per Calendar Year)	100% Coverage after deductible
CHIROPRACTIC SERVICES: (No PCP Referral Required. Covered up to 25 visits per Calendar Year)	80% Coverage
TEMPOROMANDIBULAR JOINT DISORDER:	\$65 Copayment per visit
SLEEP DISORDERS:	\$65 Copayment per visit
Sleep Study	80% Coverage per sleep study
TRANSPLANT SERVICES:	
Physician Services	100% Coverage after deductible
Semi-Private Room	\$390 Copayment per day (Days 1-5)
MENTAL HEALTH & SUBSTANCE ABUSE INPATIENT SERVICES ¹ :	
Physician Services	100% Coverage after deductible
Semi-Private Room	\$390 Copayment per day (Days 1-5)

Outpatient Services (Including, but not limited to, Intensive Outpatient Services and Partial Hospitalization) \$65 Copayment per visit 1T

Treatment at a residential facility is not a covered service. Certain diagnoses are excluded from coverage. See your C	Certificate of Coverage for details.
PHARMACEUTICAL BENEFITS	COVERAGE
COVERED PRESCRIPTION DRUGS ² :	
Tier 1 (Preferred Generic Drugs)	
 From a Participating Pharmacy 	\$15 Copayment per 31-day supply
o Mail-order	\$37 Copayment per 90-day supply
 66Participating Pharmacy 	\$45 Copayment per 90-day supply
Tier 2 (Generic Drugs)	
 From a Participating Pharmacy 	\$25 Copayment per 31-day supply
o Mail-order	\$62 Copayment per 90-day supply
 Participating Pharmacy 	\$75 Copayment per 90-day supply
Tier 3 (Preferred Brand and Non-Preferred Generic Drugs)	
 From a Participating Pharmacy 	\$65 Copayment per 31-day supply
o Mail-order	\$162 Copayment per 90-day supply
 Participating Pharmacy 	\$195 Copayment per 90-day supply
Tier 4 (Non-Preferred Brand and Non-Preferred Generic Drugs)	
 From a Participating Pharmacy 	\$100 Copayment per 31-day supply
o Mail-order	\$250 Copayment per 90-day supply
 Participating Pharmacy 	\$300 Copayment per 90-day supply
• Tier 5 (Preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals ³)	\$250 Copayment per 31-day supply
• Tier 6 (Non-preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals ³)	60% Coverage
Select Generic Oral Contraceptives	100% Coverage ⁴
Diabetic Testing Supplies (OneTouch glucose meters, OneTouch glucose test strips, and any brand of	100% Coverage

²Some medications may require prior authorization from VIVA HEALTH. For further information, please contact Customer Service at the phone number listed below. ³May be administered in the home, physician's office or on an outpatient basis. When these medications are received from Express Scripts, they must be ordered by calling 1-800-803-2523. For a list of medications in this category, please refer to www.vivaemployer.com/Members/Default.aspx. 4Applicable Copayment for other generic oral contraceptive drugs and all brand oral contraceptive drugs.

When generic is available, Member pays difference between generic and brand price ("ancillary charge"), plus Copayment. Ancillary charges do not count toward the out-of-pocket maximum. Check with your participating pharmacy to learn if it is eligible to offer a 90-day supply at retail.

VIVA HEALTH Customer Service: (205) 558-7474 or 1-800-294-7780 | Visit our Website at www.vivahealth.com

Pre-Existing Condition Policy:

lancets/lancet devices)

No pre-existing condition exclusions or waiting period. **Eligible Dependent:**

Eligible Employee's lawful spouse and children of Eligible Employee under age 26 or disabled dependents who meet eligibility criteria. Dependents with a last name different from employee's must be verified as eligible through submission of a marriage or birth

certificate with the enrollment application.

Nondiscrimination Notice: VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age,

disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780 (TTY: 711). Language Assistance Services:

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GOLD

Effective Dates: Coverage Beginning On or After January 1, 2020 Attachment A to Certificate of Coverage

Please keep this Attachment A for your records.	
MEDICAL BENEFITS	COVERAGE
CALENDAR YEAR DEDUCTIBLE: Applies ONLY to those benefits with coinsurance coverage when the Member pays a set percentage of the cost or when "100% Coverage after deductible" is noted. Does not apply to benefits with a copayment. Does not apply to Biological, Biotechnical, and Specialty Pharmaceuticals.	\$600 per individual; \$1,200 per family
CALENDAR YEAR OUT-OF-POCKET MAXIMUM: The most a Member will pay per Calendar Year for qualified medical, prescription, mental, and substance abuse services, prescription drugs, and specialty drugs. The maximum includes deductibles, copayments, and coinsurance paid by the Member for qualified services but does not include premiums, ancillary charges, or out-of-network charges over the maximum payment allowance. If you have a non-calendar plan year, the maximum limit may change during the course of a calendar year. If the limit increases with a new plan year, you may owe cost-sharing again up to the amount of the increase even if you reached the limit earlier in the Calendar Year. See the Certificate of Coverage for details.	\$6,000 per individual; \$12,000 per family
 PREVENTIVE CARE: Well Baby Care (Children under age 3) Routine Physicals (One per Calendar Year for ages 3+) Covered Immunizations OB/GYN Preventive Visit (One per Calendar Year) Preventive Prenatal Care (As defined in the Certificate of Coverage) Other preventive items and services. See Certificate of Coverage for more information 	100% Coverage
 OTHER PRIMARY CARE SERVICES: Medical Physician Services Hearing Exams Illness and Injury 	\$35 Copayment per visit
SPECIALTY CARE: (No PCP Referral Required) Medical Physician Services OB/GYN Services Illness and Injury	\$50 Copayment per visit
 URGENT CARE CENTER SERVICES: Medical Physician Services Illness and Injury 	\$35 Copayment per visit
TELEHEALTH SERVICES:	\$0 Copayment per consultation
VISION CARE: (No PCP Referral Required) • Illness and Injury	\$50 Copayment per visit
ALLERGY SERVICES: (No PCP Referral Required) Physician Services Testing and Treatment	\$50 Copayment per visit 80% Coverage
CHRONIC CARE MAINTENANCE: (Including, but not limited to, dialysis, IV therapy, chemotherapy, radiation therapy, wound care, wound therapy)	100% Coverage
 DIAGNOSTIC SERVICES: Laboratory procedures (including covered genetic testing), X-Rays, and pathology (physician's office) Laboratory procedures (including covered genetic testing), X-Rays, and pathology (outpatient facility) Other Diagnostic Services (Including, but not limited to, CT Scan, MRI, PET/SPECT, ERCP) 	100% Coverage \$240 Copayment per visit \$250 Copayment per visit
 OUTPATIENT SERVICES: Physician Surgery and Other Outpatient Services Facility Surgery and Other Outpatient Services Outpatient Hospital Observation (No procedure performed) 	100% Coverage after deductible \$240 Copayment per visit \$240 Copayment per day
HOSPITAL INPATIENT SERVICES: • Physician Services • Facility Services	100% Coverage after deductible \$240 Copayment per day (Days 1-5)
 MATERNITY SERVICES: Physician Prenatal and Postnatal Services Physician Delivery Services Maternity Hospitalization 	100% Coverage after deductible 100% Coverage after deductible \$240 Copayment per day (Days 1-5)
Newborn care and other services covered <u>only</u> for enrolled child of employee or employee's spouse. Eligible be days of birth or adoption for care to be covered. No coverage for children of employee's	aby must be enrolled in plan within 30
EMERGENCY ROOM SERVICES: (Cost sharing waived if admitted within 24 hours)	
Physician Services Facility Services	\$50 Copayment per visit \$250 Copayment per visit
EMERGENCY AMBULANCE SERVICES: (Must be Medically Necessary)	80% Coverage
DURABLE MEDICAL EQUIPMENT AND PROSTHETIC DEVICES:	80% Coverage





Effective Dates: Coverage Beginning On or After January 1, 2020 **Attachment A to Certificate of Coverage**

MEDICAL BENEFITS	COVERAGE
SKILLED NURSING FACILITY SERVICES: (100 days per Lifetime)	100% Coverage
DIABETES SELF-MANAGEMENT EDUCATION:	\$50 Copayment per visit
DIABETIC SUPPLIES: Insulin covered under prescription drug rider. For Diabetic Supplies call VIVA HEALTH.	80% Coverage
REHABILITIATION SERVICES: Physical, Speech, and Occupational Therapy (Limited to 60 total inpatient days and 25 total outpatient visits per Calendar Year)	80% Coverage
HABILITATION SERVICES: Physical, Speech, and Occupational Therapy and Applied Behavior Analysis (Limited to a diagnosis of Autism, Autism Spectrum Disorder, or Pervasive Developmental Delay)	80% Coverage
HOME HEALTH CARE SERVICES: (Limited to 60 visits per Calendar Year)	100% Coverage
CHIROPRACTIC SERVICES: (No PCP Referral Required. Covered up to 25 visits per Calendar Year)	80% Coverage
TEMPOROMANDIBULAR JOINT DISORDER:	\$50 Copayment per visit
SLEEP DISORDERS:	\$50 Copayment per visit
Sleep Study	80% Coverage per sleep study
TRANSPLANT SERVICES:	
Physician Services	100% Coverage after deductible
Semi-Private Room	\$240 Copayment per day (Days 1-5)
MENTAL HEALTH & SUBSTANCE ABUSE INPATIENT SERVICES ¹ :	
Physician Services	100% Coverage after deductible
Semi-Private Room	\$240 Copayment per day (Days 1-5)
MENTAL HEALTH & SUBSTANCE ABUSE OUTPATIENT SERVICES ¹ :	
 Outpatient Services (Including, but not limited to, Intensive Outpatient Services and Partial Hospitalization) 	\$50 Copayment per visit
¹ Treatment at a residential facility is not a covered service. Certain diagnoses are excluded from coverage. See your Certific	ate of Coverage for details.
PHARMACEUTICAL BENEFITS	COVERAGE

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COVERED	PRESCRIPTION	DRUGS ² :
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 Tier 1 (Pre 	eferred Generic	Drugs)
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0 From a Participating Pharmacy \$10 Copayment per 31-day supply \$25 Copayment per 90-day supply 0 Mail-order \$30 Copayment per 90-day supply Participating Pharmacy Ω

Tier 2 (Generic Drugs)

lancets/lancet devices)

From a Participating Pharmacy \$20 Copayment per 31-day supply 0 Mail-order \$50 Copayment per 90-day supply 0 \$60 Copayment per 90-day supply Participating Pharmacy 0

Tier 3 (Preferred Brand and Non-Preferred Generic Drugs)

0 From a Participating Pharmacy \$40 Copayment per 31-day supply 0 Mail-order \$100 Copayment per 90-day supply Participating Pharmacy \$120 Copayment per 90-day supply 0

Tier 4 (Non-Preferred Brand and Non-Preferred Generic Drugs)

\$80 Copayment per 31-day supply From a Participating Pharmacy 0 \$200 Copayment per 90-day supply 0 Mail-order \$240 Copayment per 90-day supply **Participating Pharmacy** Tier 5 (Preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals³) \$125 Copayment per 31-day supply

Tier 6 (Non-preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals³)

\$250 Copayment per 31-day supply **Select Generic Oral Contraceptives** 100% Coverage4

Diabetic Testing Supplies (OneTouch glucose meters, OneTouch glucose test strips, and any brand of

100% Coverage

²Some medications may require prior authorization from VIVA HEALTH. For further information, please contact Customer Service at the phone number listed below. 3 May be administered in the home, physician's office or on an outpatient basis. When these medications are received from Express Scripts, they must be ordered by calling 1-800-803-2523. For a list of medications in this category, please refer to www.vivaemployer.com/Members/Default.aspx. 4Applicable Copayment for other generic oral contraceptive drugs and all brand oral contraceptive drugs.

When generic is available, Member pays difference between generic and brand price ("ancillary charge"), plus Copayment. Ancillary charges do not count toward the out-of-pocket maximum. Check with your participating pharmacy to learn if it is eligible to offer a 90-day supply at retail.

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Pre-Existing Condition Policy: No pre-existing condition exclusions or waiting period.

Eligible Dependent: Eligible Employee's lawful spouse and children of Eligible Employee under age 26 or disabled dependents who meet eligibility criteria.

Dependents with a last name different from employee's must be verified as eligible through submission of a marriage or birth

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disability, or sex.

Language Assistance Services: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780 (TTY: 711).

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PLATINUM

Effective Dates: Coverage Beginning On or After January 1, 2020 Attachment A to Certificate of Coverage

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MEDICAL BENEFITS	COVERAGE
CALENDAR YEAR DEDUCTIBLE: Applies ONLY to those benefits with coinsurance coverage when the Member pays a set percentage of the cost. Does not apply to benefits with a copayment. Does not apply to Biological, Biotechnical, and Specialty Pharmaceuticals.	\$100 per individual; \$200 per family
CALENDAR YEAR OUT-OF-POCKET MAXIMUM: The most a Member will pay per Calendar Year for qualified medical, prescription, mental, and substance abuse services, prescription drugs, and specialty drugs. The maximum includes deductibles, copayments, and coinsurance paid by the Member for qualified services but does not include premiums, ancillary charges, or out-of-network charges over the maximum payment allowance. If you have a non-calendar plan year, the maximum limit may change during the course of a calendar year. If the limit increases with a new plan year, you may owe cost-sharing again up to the amount of the increase even if you reached the limit earlier in the Calendar Year. See the Certificate of Coverage for details.	\$4,000 per individual; \$8,000 per family
 PREVENTIVE CARE: Well Baby Care (Children under age 3) Routine Physicals (One per Calendar Year for ages 3+) Covered Immunizations OB/GYN Preventive Visit (One per Calendar Year) Preventive Prenatal Care (As defined in the Certificate of Coverage) Other preventive items and services. See Certificate of Coverage for more information 	100% Coverage
 OTHER PRIMARY CARE SERVICES: Medical Physician Services Hearing Exams Illness and Injury 	\$20 Copayment per visit
SPECIALTY CARE: (No PCP Referral Required) Medical Physician Services OB/GYN Services Illness and Injury	\$30 Copayment per visit
 URGENT CARE CENTER SERVICES: Medical Physician Services Illness and Injury 	\$20 Copayment per visit
TELEHEALTH SERVICES:	\$0 Copayment per consultation
VISION CARE: (No PCP Referral Required) • Illness and Injury	\$30 Copayment per visit
 ALLERGY SERVICES: (No PCP Referral Required) Physician Services Testing and Treatment 	\$30 Copayment per visit 80% Coverage
CHRONIC CARE MAINTENANCE: (Including, but not limited to, dialysis, IV therapy, chemotherapy, radiation therapy, wound care, wound therapy)	100% Coverage
DIAGNOSTIC SERVICES: Laboratory procedures (including covered genetic testing), X-Rays, pathology, and other Diagnostic Services (including, but not limited to, CT Scan, MRI, PET/SPECT, ERCP)	100% Coverage
 OUTPATIENT SERVICES: Surgery and Other Outpatient Services Outpatient Hospital Observation (No procedure performed) 	\$150 per visit \$150 Copayment per day
 HOSPITAL INPATIENT SERVICES: Physician Services Facility Services 	100% Coverage \$150 Copayment per day (Days 1-5)
 MATERNITY SERVICES: Physician Prenatal and Postnatal Services Physician Delivery Services Maternity Hospitalization 	100% Coverage 100% Coverage \$150 Copayment per day (Days 1-5)
Newborn care and other services covered only for enrolled child of employee or employee's spouse. Eligible bal days of birth or adoption for care to be covered. No coverage for children of employee's d	•
EMERGENCY ROOM SERVICES: (Cost sharing waived if admitted within 24 hours)	
Physician Services	\$30 Copayment per visit
Facility Services	\$150 Copayment per visit
EMERGENCY AMBULANCE SERVICES: (Must be Medically Necessary)	80% Coverage
DURABLE MEDICAL EQUIPMENT AND PROSTHETIC DEVICES:	80% Coverage
SKILLED NURSING FACILITY SERVICES: (100 days per Lifetime)	100% Coverage
DIABETES SELF-MANAGEMENT EDUCATION:	\$30 Copayment per visit





Effective Dates: Coverage Beginning On or After January 1, 2020 **Attachment A to Certificate of Coverage**

MEDICAL BENEFITS	COVERAGE
DIABETIC SUPPLIES: Insulin covered under prescription drug rider. For Diabetic Supplies call VIVA HEALTH.	80% Coverage
REHABILITIATION SERVICES: Physical, Speech, and Occupational Therapy (Limited to 60 total inpatient days and 25 total outpatient visits per Calendar Year)	80% Coverage
HABILITATION SERVICES: Physical, Speech, and Occupational Therapy and Applied Behavior Analysis (limited to a diagnosis of Autism, Autism Spectrum Disorder, or Pervasive Developmental Delay)	80% Coverage
HOME HEALTH CARE SERVICES: (Limited to 60 visits per Calendar Year)	100% Coverage
CHIROPRACTIC SERVICES: (No PCP Referral Required. Covered up to 25 visits per Calendar Year)	80% Coverage
TEMPOROMANDIBULAR JOINT DISORDER:	\$30 Copayment per visit
SLEEP DISORDERS:	\$30 Copayment per visit
Sleep Study	80% Coverage per sleep study
TRANSPLANT SERVICES:	
Physician Services	100% Coverage
Semi-Private Room	\$150 Copayment per day (Days 1-5)
MENTAL HEALTH & SUBSTANCE ABUSE INPATIENT SERVICES ¹ :	
Physician Services	100% Coverage
Semi-Private Room	\$150 Copayment per day (Days 1-5)
MENTAL HEALTH & SUBSTANCE ABUSE OUTPATIENT SERVICES1:	
Outpatient Services (Including, but not limited to, Intensive Outpatient Services and Partial Hospitalization)	\$30 Copayment per visit
¹ Treatment at a residential facility is not a covered service. Certain diagnoses are excluded from coverage. See your Certific	cate of Coverage for details.
PHARMACEUTICAL BENEFITS	COVERAGE
COVERED PRESCRIPTION DRUGS ² :	
Tier 1 (Preferred Generic Drugs)	
	\$10 Copayment per 31-day supply
 From a Participating Pharmacy Mail-order 	\$25 Copayment per 90-day supply
o Participating Pharmacy	\$30 Copayment per 90-day supply
Tier 2 (Generic Drugs)	330 Copayment per 30-day suppry
From a Participating Pharmacy	\$20 Copayment per 31-day supply
o Mail-order	\$50 Copayment per 90-day supply
o Participating Pharmacy	\$60 Copayment per 90-day supply
Tier 3 (Preferred Brand and Non-Preferred Generic Drugs)	300 copayment per 30 day suppry
From a Participating Pharmacy	\$35 Copayment per 31-day supply
o Mail-order	\$87 Copayment per 90-day supply
o Participating Pharmacy	\$105 Copayment per 90-day supply
Tier 4 (Non-Preferred Brand and Non-Preferred Generic Drugs)	Too copayment per 30 day suppry
From a Participating Pharmacy	\$75 Copayment per 31-day supply
o Mail-order	\$187 Copayment per 90-day supply
o Participating Pharmacy	\$225 Copayment per 90-day supply
Tier 5 (Preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals ³)	\$100 Copayment per 31-day supply
Tier 6 (Non-preferred Biological Drugs, Biotechnical Drugs, and Specialty Pharmaceuticals ³)	\$200 Copayment per 31-day supply
Select Generic Oral Contraceptives	100% Coverage ⁴

Diabetic Testing Supplies (OneTouch glucose meters, OneTouch glucose test strips, and any brand of 100% Coverage lancets/lancet devices)

²Some medications may require prior authorization from VIVA HEALTH. For further information, please contact Customer Service at the phone number listed below. ³May be administered in the home, physician's office or on an outpatient basis. When these medications are received from Express Scripts, they must be ordered by calling 1-800-803-2523. For a list of medications in this category, please refer to www.vivaemployer.com/Members/Default.aspx. 4Applicable Copayment for other generic oral contraceptive drugs and all brand oral contraceptive drugs.

When generic is available, Member pays difference between generic and brand price ("ancillary charge"), plus Copayment. Ancillary charges do not count toward the out-of-pocket maximum. Check with your participating pharmacy to learn if it is eligible to offer a 90-day supply at retail.

VIVA HEALTH Customer Service: (205) 558-7474 or 1-800-294-7780 | Visit our Website at www.vivahealth.com

Pre-Existing Condition Policy: No pre-existing condition exclusions or waiting period.

Eligible Dependent: Eligible Employee's lawful spouse and children of Eligible Employee under age 26 or disabled dependents who meet eligibility

criteria. Dependents with a last name different from employee's must be verified as eligible through submission of a marriage or

birth certificate with the enrollment application.

VIVA HEALTH complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, Nondiscrimination Notice:

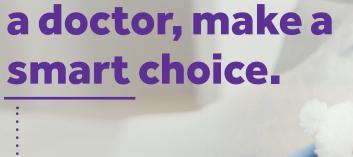
age, disability, or sex.

Language Assistance Services: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-294-7780 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務.請致電 1-800-294-7780 (TTY:711).









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The convenient choice

- Talk to a doctor in minutes
- Visit by phone or video
- Available 24/7/365, anywhere1
- Get a prescription²
- Never more than an office visit
- Cannot treat more severe medical conditions



Family Doctor

The in-office choice

- Long-term relationship
- Periodic checkups
- Treats more severe issues
- May not be available for days
- Must leave home or work
- Sit in a waiting room with other sick people



Urgent Care/ER

The emergency choice

- Available 24/7/365
- Treats emergency issues
- High cost of care
- Long wait times
- Must leave home or work
- Sit in a waiting room with other sick people

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Say Yes. Save More.

Iron ReHealth is pleased to announce our Prescription Savings Program!

This is how the IronRx program works: IronRx will identify if any of the chronic medications you routinely purchase are available through any of our IronRx Enhanced Savings Programs. If a discount is available, or there is NO COST to you, a specialist will reach out to you and help you get these savings. IronRx will handle the prescription transfer and subsequent refills of your medications; all you need to do is verbally agree to the program. This program is entirely voluntary and can potentially save you a significant amount in co-pays just by having your medications mailed to your home safely and securely.

Our goal at IronReHealth is to continue to give our members the best value, products and services available. By launching IronRx, we can do just that by increasing prescription savings to our members. This Prescription Savings Program offers:

- Lower member pricing on prescription medications
- In many cases, we will waive your co-pay. Yes, no out of pocket expense for you!
- Offer various ways to save you money:
 - Enhanced Mail-order Pharmacy program
 - International Prescription Medication Sourcing
 - Coupon Assistance with Co-pays

For more information, contact the Iron ReHealth Customer Service team. (334) 245-1099 | info@IronReHealth.com