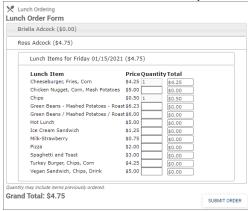
## Place a lunch order

- 1. In your Internet browser, navigate to <a href="https://factsmgt.com">https://factsmgt.com</a> and select the Log In Here button at the top right corner. Select FACTS Family Portal.
- 2. Type our district code—CON-NE, your username, and password.
- 3. When Family Portal displays, click ≡ if the left navigation menu does not display.
- 4. Click **Student**, then select **Lunch**.
- 5. Click +CREATE WEB ORDER.
- Click the student name for which you wish to place an order.
  The Lunch Order Form expands listing each date an order may be placed.



- 7. Click the date to place an order.
- Type the number of items to order for the student in the Quantity column. The Total column displays the cost.
- 9. Repeat for all dates and all students. The **Grand Total** is listed at the bottom.
- 10. Click Submit Order. The Online Lunch Payment screen displays after you place your order.
- 11. Type payment information and click **Submit**. Please wait a few seconds for the payment transaction to complete.

An email confirmation of your payment will be sent to you: Payment@cryptpay3.com School Lunch Payment Received.

## Tip

- We suggest parents use **Google Chrome** or **Firefox** to place lunch orders.
- Do not leave the order or payment screens until the transaction is complete, which may take several seconds.
- You will be charged at the time of ordering and will not be refunded for days missed (unless there is an unscheduled day off of school—ie snow day) so please check your schedules before ordering.
- Ordering must be done by the 20<sup>th</sup> of the month before the lunches will be consumed.
- If there is still a **Grand Total** amount listed after you have ordered, then you have not completed the process and lunches are not ordered.