



Here is a recap of our last year (July 1, 2019 – June 30, 2020):

- Approximately 420 meals per week to Senior Dining clients, 5,209 of which were served since March during the pandemic; we continue to serve homebound and at-risk seniors with homebound food delivery twice a month - increasing frequency and number of clients served due to COVID-19.
- In Resource Coordination, we have helped our clients access over \$875,000 in services with approximately 4,500 client contacts;
- Over 100 clients have been served by our Elder Justice Navigator, addressing scams/frauds, abuse, neglect and exploitation;
- An average of 900 lbs of food per week during COVID 19 from MANNA FoodBank;
- This past year the ACA program had 336 appointments. We had people enroll during 162 appointments.
- We had 3,922 client contacts in Medicare and 39 Medicare classes;
- Through Benefits Enrollment Center, we had 394 clients receive enrollment assistance with a value of benefits received = \$1,100,384;
- Over 300 caregivers received services/information/referrals and assistance with help, such as heating, cameras, lift chair and other equipment; CAPES (Caring for Aging People Education & Support) served over 20 clients.

We are pleased to have resumed our Call-A-Ride transportation service and Minor Home Repair, both of which were temporarily paused after careful consideration of COVID risk factors. For this “new year” that started on July 1st, we have hired an In Home Aide Care Manager and are subcontracting with three local agencies to provide In Home Aide Services, are offering virtual Medicare education webinars, are in full swing with “Heat Relief” (offering fans and ACS to eligible participants). We also have just started a partnership with MANNA FoodBank for a new senior feeding program that provides 72 food boxes per month to Buncombe County eligible adults.

Our website will be getting a whole new look - stay tuned as we begin to transform how information is shared with you via [www.coabc.org](http://www.coabc.org).

Concurrently, we are working closely with MountainCare, DHHS and other stakeholders in a year-long feasibility study for the planning of our vision for an Active Aging Center (coming in 2024).

Financial information about this organization and a copy of its license are available from the State Solicitation Licensing Branch at [919-807-2214](tel:919-807-2214).  
This license is not an endorsement by the State.

(828) 277-8288 • 46 Sheffield Circle, Asheville, NC 28803 • [info@COAbc.org](mailto:info@COAbc.org) • [www.COAbc.org](http://www.COAbc.org)