



2021 Neighborhood Council ALL VOTE-BY-MAIL ELECTION FAQs



■ Why an all Vote-By-Mail election?

To ensure the health and safety of stakeholders during the COVID-19 pandemic, the City Council approved the City Clerk's recommendation and instructed our office to conduct all Vote-By-Mail Neighborhood Council (NC) Elections for 2021.

■ Since this election cycle is all Vote-By-Mail, can the elections for all NCs be conducted on the same day?

A same day election for all Neighborhood Council's is not possible with our current resources and budget allocation.

■ How do I apply to receive a ballot(s)?

You can apply to receive a ballot by:

- Completing a Vote-By-Mail application through our Vote-By-Mail portal;
- Completing and submitting a paper application; or
- Sending an email or photo of your application
 - including any required documentation.

After the application is received, we will verify your stakeholder eligibility and mail you the appropriate ballot.

■ How can I participate if I am homeless and do not have a mailing address?

We are working with various homeless organizations to use their facilities as authorized service providers to provide mail services and ensure homeless stakeholders are able to participate in Neighborhood Council elections.

■ What is the time period to apply for a Vote-By-Mail ballot?

The Vote-By-Mail application period starts 60 days prior to the Election Day for your region, and will last for up to 53 days. The last day to submit an application to receive a ballot is seven (7) days prior to Election Day.

■ What happens if I submit a Vote-By-Mail application but do not receive a ballot?

In the event that you do not receive a ballot or receive the incorrect ballot, contact our office to resolve any issues or to be reissued a replacement ballot.

Requests for a ballot replacement can also be submitted through our Vote-By-Mail portal.

■ How do I submit my ballot?

Ballots can be mailed to our office using the prepaid envelope provided in the ballot packet or taken to a ballot drop box location on Election Day.

■ What if I am unable to mail my ballot?

Ballot drop boxes will be made available on Election Day. The locations will be posted on our website at least 30 days prior to Election Day for each region.

■ How will I know if my ballot was received and was counted in the official election results?

Sign on to the Vote-By-Mail portal to check the status of your ballot or contact our office to confirm if your ballot was received.

■ What if my ballot is not received by the City Clerk by Election Day?

Ballots must be postmarked by Election Day and received within three business days thereafter.

■ How can I observe the Election Tally?

The election tally will be livestreamed online. Information will be posted seven (7) days prior to the tally.