

Lurie Children's Rapid Access Behavioral Health Program



Lurie Children's now offers virtual consults for behavioral health concerns. This program aims to provide an alternate option for urgent behavioral health needs via telemedicine, rather than going to the emergency department for issues such as:

- Crisis support
- Suicidal ideation
- Self-injurious thoughts/behaviors
- School avoidance
- Significant mood or anxiety symptoms (e.g., major depression, panic attacks)

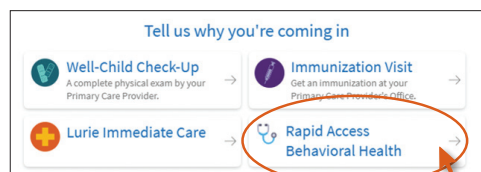
After the provider's assessment, our team will provide recommendations and resources to the caregiver which may include services in the Pritzker Department of Psychiatry and Behavioral Health.

Making an Appointment

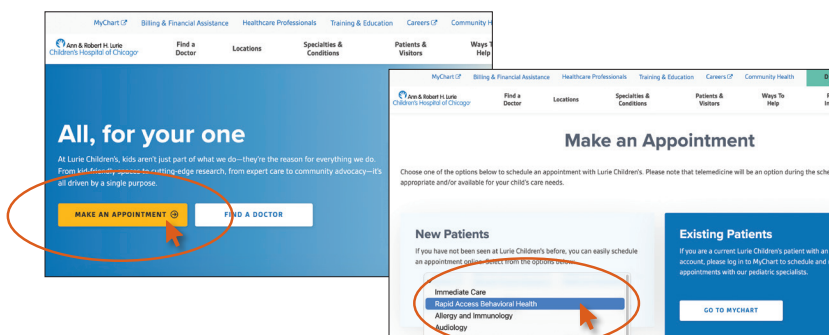
Families and caregivers can make an appointment through MyChart or on the main website:

MyChart scheduling

- Sselect **Schedule an Appointment** in the main menu
- Choose **Rapid Access Behavioral Health**



Lurie Children's website: luriechildrens.org



Additional information

- Available to those under 18
- Staffed by social workers or psychologists
- Virtual 60 minute appointments
- Appointments offered Monday–Friday, 11 a.m.–3 p.m., based on provider availability

Families will not be able to schedule if one or more of the following is present:

- A suicide attempt in the last seven days
- Physical aggression in the last 24 hours
- A change in status (hearing voices, change in vision or speech) in the last 24 hours
- A primary concern for substance use or eating disorder treatment
- Looking to establish routine behavioral healthcare or psychological testing services

Please direct families to 1.800.KIDS.DOC® or submit a Referral for Service in Epic for routine care.