HIE Services and Descriptions

The following pages contain two tables listing all HIE resources currently available, or available in the next 6 months, for use by users approved by an HIE Admin or HIE Technical User Support Team Member. HIE Admins may or may not have the ability to grant users access depending on your organization type, job role, participation agreement, and HIE region. Please reach out to your Connie Account Manager for questions or clarification.

Each table below provides information on the applicable HIE Region, the service name of the product or application, and a brief description of the service. The first table lists the services an HIE Admin can credential users to access via the HIE Admin Tool. The second table displays services an HIE Admin may request the HIE Technical User Support Team to provide to a user. Please contact HIE Technical User Support if you believe you should have access to one of these tools.

Adding Services Via HIE Admin Tool

See the HIE Admin Tool User Guide section 'Provisioning Services' for complete details on the process of adding HIE Services to users.

TABLE 1: Services Available via HIE Admin Tool

Service	Service Description
Clinical Information	Clinical Information gives providers the ability to access critical health information and alerts about patients, including medication data, lab results, radiology reports, encounter information and more.
Consent Tool	Enables licensed providers to apply a Prevention of Harm flag on a patient record. Will also enables users to register consents on behalf of their patients.
Encounter Notification System (ENS)	Enables users to receive real-time alerts for patient healthcare events (hospital admissions, discharges, etc.). These are most delivered via the ENS PROMPT application.
HIE Portal	Enables users to access HIE services through the web-based Portal.
Panel Processor	Enables users to upload files to the HIE for ENS, COVID reporting, etc.
Referral Portal	Enables users to track their patients' referral status.
Snapshot	Shows users an overview of patient information. Often used for those needing limited PHI access.

Contact Technical User Support at 866.987.5514 or help@conniect.org for services listed below:

Service	Service Description
HIE Admin Tool	Allows HIE Administrators to manage their colleagues' HIE accounts. User account creation, HIE user verification, access to specific HIE Services, and employee turnover can all be handled via the tool.
Vaccine Tracking Service	Panel based tool to manage and track patient vaccination status.
PDMP Connecticut	Access to the Connecticut PDMP, which monitors controlled substances dispensed by CT prescribers.
Transfer to PACS (TTP)	Allows users to download images into their image storage system, also known as PACs. User access is not automatic and must be approved by a PACS administrator before being granted. Upon request, Connie will reach out to your PACS Administrator to confirm.