



**HRTPD**  
**Heartland Regional**  
Transportation Planning Organization

Florida Commission for the  
**CTD**  
Transportation  
Disadvantaged

## **CHANGE OF TRANSPORTATION DISADVANTAGED PROVIDER FOR HENDRY AND GLADES COUNTIES CTC**

As of January 1<sup>st</sup>, 2021, Hendry County will serve as the Community Transportation Coordinator (CTC) for Hendry and Glades Counties; therefore, all transportation services will be provided by Hendry County through the county's contracted operator, Transitions Commute Solutions, LLC (Transitions).

Please contact Transitions at **877-935-4487** (toll free) to begin scheduling rides.

All rides that need to be scheduled through December 31, 2020 will be by MV Transportation.

We ask that all current riders call **877-935-4487** as soon as possible to ensure that we have your current contact information on file and confirm your trip has been scheduled for January.

We welcome calls from any new riders as well.

Calls for Trip Reservations will be received Monday – Friday from the hours of 8am to 5pm, after hour calls can be accommodated, if necessary.

**Due to COVID-19, all rider fares will continue to be waived.**

Trips will be provided for all Transportation Disadvantaged (TD) eligible riders.

TD trips are available for trips including but not limited to the following services:

- Medical
- Employment
- Shopping

Other life sustaining trips are based on availability.

Transportation services will be available from Monday – Friday, 6am – 7pm within Glades and Hendry Counties as well as some approved trips outside of these counties.

Hendry County and Transitions will be CLOSED on January 1, 2021 in observance of the New Year's holiday. All services will resume on January 2, 2021.

If any residents require additional information that cannot be managed by Transitions, please feel free to reach out to Hendry County directly at (863) 612-4727.