

# Cold Weather Response at a Glance

**The City of London and community partners want to make sure that as many people as possible are in out of the cold this winter.**

There are several options, depending on which is most appropriate for the individual seeking shelter: daytime drop-in programs, night-time drop-in programs, and overnight spaces.

In all, there are approximately 152 drop-in program spaces, and 199 overnight spaces, per day for individuals experiencing homelessness.

**152**  
**drop-in program**  
spaces

**199**  
**overnight spaces**, per day for individuals experiencing homelessness.



[london.ca/CIR](http://london.ca/CIR)



## Drop-In Programs

Address	Operator	Days of operation	Hours of operation	Services provided	# of spaces	Notes
696 Dundas Street	Ark Aid	7 days a week	1:30 p.m. - 7:30 p.m.	<ul style="list-style-type: none"> <li>• Life skills coaching</li> <li>• Social activities</li> <li>• Counselling</li> <li>• Other</li> <li>• Meals provided at 568 Richmond Street at noon and 5:30 p.m. each day</li> </ul>	Up to 90 individuals per day 30 spaces on rotation	Open Now
371 Hamilton Road (Coffee House)	CMHA Thames Valley	7 days a week	Monday to Friday: 10 a.m. - 1 p.m. and 5 p.m. – 9 p.m.  Saturday and Sunday: 10 a.m. - 2 p.m.	<ul style="list-style-type: none"> <li>• Support for housing, mental health, addiction, safety plans, basic needs</li> <li>• Washrooms</li> <li>• Laundry</li> <li>• Computer and phone access</li> <li>• Harm reduction supports</li> </ul>	50 individuals	Open Now
602 Queens Avenue	London Cares	Monday through Friday	9 a.m. - 12 p.m. 1 p.m. - 4 p.m.	<ul style="list-style-type: none"> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Meals</li> <li>• Laundry</li> </ul>	75 individuals per day 37 per session	Open Now
679 Dundas Street	Safe Space London	Tuesday to Saturday	5 p.m. - 10 p.m.	<ul style="list-style-type: none"> <li>• Support for housing, mental health, addiction, safety plans, basic needs</li> <li>• Washrooms</li> <li>• Harm reduction supports</li> </ul>	15 individuals	Open Now
679 Dundas Street	Safe Space London	7 days a week	Overnights	<ul style="list-style-type: none"> <li>• Support for housing, mental health, addiction, safety plans, basic needs</li> <li>• Washrooms</li> <li>• Harm reduction supports</li> </ul>	15 individuals	Open Now



## Overnight Spaces

Address	Operator	Days of operation	Hours of operation	Services provided	# of spaces	Notes
* 696 Dundas Street	Ark Aid	7 days a week	9 p.m. - 9 a.m.	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	30 individuals	Open now
* 566 Dundas Street (My Sister's Place)	Ark Aid & CMHA Thames Valley	7 days a week	9:30 p.m. - 8:30 a.m.	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	10 individuals	Open now
* 371 Hamilton Road (Coffee House)	Ark Aid & CHMA Thames Valley	7 days a week	9 p.m. - 9 a.m.	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	15 individuals	Open December 15
* 432 William Street	Ark Aid	7 days a week	24 hours a day	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	65 individuals	Opening January
281 Wellington Street	Salvation Army	7 days a week	24 hours a day	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	31 individuals per day	Open Now, 23 beds women only, 8 beds men only
679 Dundas Street	Safe Space London	Tuesday to Saturday. Closed Sunday and Monday.	5 p.m. - 10 p.m.	<ul style="list-style-type: none"> <li>• Harm reduction</li> <li>• First aid</li> <li>• Clothing</li> <li>• Hygiene</li> <li>• Food</li> <li>• Support</li> </ul>	15 individuals per day	For sex workers, women and gender-nonconfirming individuals
448 Horton Street (Resting Space)	London Cares	7 days a week	24 hours a day	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	15 individuals per day	Open Now
550 Wellington Road (Building J)	Atlohsa Family Healing Services	7 days a week	24 hours a day	<ul style="list-style-type: none"> <li>• Overnight sleeping</li> <li>• Showers</li> <li>• Washrooms</li> <li>• Basic needs</li> <li>• Daytime services</li> </ul>	18 individuals per day	For Indigenous individuals

\* = new for winter 2023-2024

If you or someone you know is at risk of or experiencing homelessness, please reach out to the **City's Homeless Prevention and Housing team at 519-661-2489** or reach out to **London Cares at 519-667-2273**.

If you are in distress, see someone in distress or in danger of hurting themselves or others, please call 911.

[london.ca/CIR](http://london.ca/CIR)

