



ASSOCIATION OF FLIGHT ATTENDANTS - CWA, AFL-CIO

HAWAIIAN AIRLINES MASTER EXECUTIVE COUNCIL

WEBSITE: HAWAIIANFAA.ORG * FACEBOOK: [HAWAIIANLEC](https://www.facebook.com/HAWAIIANLEC) * APP: BY INVITATION

March 27, 2020

Dear Fellow Flight Attendants:

Now that the final list of leaves, low-time lines and Voluntary Furloughs were posted, we want to thank you. We all know that it is not easy to remove yourself from bidding. We are accustomed to putting on our uniforms, getting ready for work, and looking forward to being with our fellow employees and passengers. THANK YOU for making the tough decision as our world “resets” during this crisis.

We are pleased to relay some really great news from our friends at National Group Protection (NGP). After working with CAIC all week, for those Flight Attendants who chose to take a COVID-19 Temporary Contract Modification leave (1-month LOA, 2-month LOA or Voluntary Furlough) the attached flyer will apply to you! This takes effect April 1, 2020. For more information, you can call NGP directly! NGP phone: 800.344.9016 or service@ngp-ins.com

Many of you have scheduling clarification questions. As we messaged yesterday, the company notified the Flight Attendant group about crew scheduling and flight cancellations. If you are checking your CrewTrac pay report and notice inconsistencies, please wait for crew scheduling to manually make adjustments. They advised us that since trips/flights are cancelled, they need to go back and manually input all of the information. As we are all aware, the flight cancellations avalanched through March due to the COVID-19 pandemic. We should expect similar pay report issues in May especially if the corrections are manual. Please check your reports closer to the end of each month. If there are pay issues at that time, please reach out to crew scheduling after they have had time to input the correct information.

In the meantime, we want to remind you of the Hawaiian Airlines Flight Attendant emotional support group call. The next call is Monday, March 30 (12 pm Hawaii, 3 pm Pacific). It is confidential and a safe place for you to talk about your feelings and emotions as we face COVID-19 and it's fallout. These regularly scheduled calls are one-hour long. Call-in number: 855-544-2320 or 401-648-9218

Overseas Flight Attendants: Follow directions at <http://www.uberconference.com/international>

And finally, for those Flight Attendants who have not received a Tentative Agreement 2020 ratification ballot. You should have received an email from membership@afacwa.org and the subject line will read “2020 Hawaiian Airlines Tentative Agreement Ballot.” The AFA sends all communications to your personal email address on file. This is different and separate from your HA company email. If you did not receive this email, please call the ballot hotline. You can call over the weekend and leave a message with the required information. If you are good standing, they will email you a replacement ballot Monday morning.

AFA ballot hotline: 800.424.2401, ext. 706

Monday – Friday from 900 am – 500 pm (Eastern Daylight Time)

Tentative Agreement Information: <https://www.afacontract2017.org/tentative-agreement>

Please take care and be safe!

Stronger Together, Better Together,
Sharon, Scott, Joni, Jaci-Ann, Josh
And the Entire AFA Leadership

INFLIGHT SAFETY PROFESSIONALS

INTERNATIONAL TRANSPORT WORKERS FEDERATION



AFA-CWA | Hawaiian Airlines

SUPPLEMENTAL BENEFITS

Accident ▪ Critical Illness/Cancer ▪ Hospital Indemnity
▪ Short-Term Disability ▪ Whole Life Insurance

**Members who are enrolled in the
NGP/CAIC supplemental benefits program
and take a leave of absence due to COVID-19/Coronavirus**

- Your coverage will continue without interruption during the LOA.
- Premiums are not due during the LOA.
- CAIC will honor claims during the LOA.
- No action is required on your part to maintain your coverage.

Customer Service | Claims Assistance | Questions?

Contact National Group Protection
at (800) 344-9016 or service@ngp-ins.com



National Group Protection, Inc. | www.ngp-ins.com | (800) 344-9016

Q&A

SUPPLEMENTAL BENEFITS

Questions and Answers

Due to COVID-19/Coronavirus, I am taking an upcoming Leave of Absence (LOA) from my employer. Am I covered under my CAIC supplemental benefit plans during the LOA?

Yes, your CAIC supplemental benefits coverage will continue without interruption during the LOA for up to six months.

Do I owe premiums during the LOA?

No. You do not owe premiums for your CAIC coverage during the LOA, and you will not be billed for these premiums when you return to work.

What do I need to do in order to maintain my coverage during the LOA?

No action is required to maintain your coverage. You will receive correspondence from CAIC regarding your coverage, and you can always contact National Group Protection (NGP) at 800-344-9016 if you have questions.

Can I file claims during the LOA period, even if I'm not paying premiums?

Yes, claims will be honored during this time (subject to policy provisions/language and documentation requirements).

If my supplemental benefit plan includes a health/wellness screening benefit, would this be payable if I receive a Coronavirus laboratory screening?

Yes, a Coronavirus laboratory screening test would qualify for a health screening benefit, subject to the normal terms and conditions of the certificate.

What do I need to do when I return to work?

Please contact NGP to have your payroll deductions restarted.