



July 12, 2021

Dear Fellow Flight Attendants:

The following are the most recent items that we would like to ask you to share with your flying partners, classmates and friends:

Keeping Things Straight

There has been much chatter about company policies and what they mean. From the HA Social Media policy, State of Hawaii Crew Exemption and even In-Flight Service, it is best that you keep informed and know the actual company policies! If you are unclear, please ask the company for a copy of any pertinent information. You can also ask managers to clarify any questions you may have.

Document Non-Normals

Many of our Flight Attendants have face mask incidents on our flights, however, they don't document the event. It is critical that you fill out a WBAT because the company can then investigate the incident. Outcomes can include a challenging passenger from being blocked from travel on Hawaiian Airlines, but only after the company completes its process. Please continue to document these hazards and any other non-normals. After all, if the company doesn't know about it, they are not able to address the problem/s.

Layover Safety, Reminder

The news has reported increases in crime and even gun violence across the nation. Please be very careful when you are on layovers exercising or going out to purchase food and eat in your room. Situational awareness is essential for your safety!

If you need AFA resources, please go to our website: hawaiianafa.org

As we start the busy summer flying, please continue to be safe and well!

In Unity,

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