



AFA-CWA MEC ALERT

Hawaiian Airlines Master Executive Council
In-Flight Service Committee

January 20, 2022

re: COVID-19 Service, update

Dear Fellow Flight Attendants -

As we continue through this pandemic, the Omicron variant continues to be a huge concern for many of our Members. You have shared your suggestions, including but not limited to, Alaska Airlines most recent adjustments in their own in-flight service.

Please know that in early December 2021, we had a meeting with the Company and recommended reducing contact points for our Flight Attendants in-flight as a result of the increase of COVID-19 cases. Following that meeting, the Company asked the AFA for our suggestions after which we provided said list.

Approximately two weeks ago, we received confirmation that the Company would agree to decreasing our in-flight service/contact with passengers. Although they did not agree to all our suggestions, they did agree to a portion. The Company posted their temporary service changes last night as found on the IFS website. Please note that the adjustments will commence January 24, 2022 noting that we will revisit the temporary service mid-February.

While we recognize that most of our passengers appreciate our genuine Hawaiian hospitality, your safety is our priority. After all, we are - by definition - safety professionals first. Thank you to those who have your shared health and safety concerns. We are committed to sharing your feedback with the Company as we have been over the course of years.

In Unity,
Carisa (Ochoco) Kawai and Kahea Ching
MEC In-Flight Service Committee
