



## ASSOCIATION OF FLIGHT ATTENDANTS-CWA, AFL-CIO

HAWAIIAN AIRLINES HONOLULU LOCAL EXECUTIVE COUNCIL 43

WWW.HAWAIIANAFA.ORG ➔ ➔ ➔ [HAWAIIANAFA](https://www.facebook.com/HawaiianAFA)

June 3, 2022

Council 43 Grievance and Reserves, update

Dear Fellow Flight Attendants –

After our review of this week's Scheduling Clarification Review forms, we hope that the following may help some of you moving forward.

### **GRIEVANCE TICKETING SYSTEM**

Our Council uses a ticketing system that we built after reviewing other AFA-CWA processes; it has been in place for a little more than a year. We receive copies of the Scheduling Clarification Review (SCR) forms that our Flight Attendants submit to the Company. Once the Company responds to the FA, our Grievance team meets and discusses the merit/s of each clarification.

After our review, you will receive an email from our team:

- 1) asking for additional information to support your SCR;
- 2) stating that we do not believe a contractual violation took place; or
- 3) we believe that there was a contractual violation and will try to ask for a remedy from the Company before filing a grievance.

Of note, there are inquiries that are better resolved when sent to PBS for bidding, Flica for Flica issues or the Company's vacation group, to name a few. Yet specific to scheduling concerns and knowing that you are busy in your daily lives, please understand that there are occasions when we need additional information. And since our office does not have access to CrewTrac and other Company programs, we rely on you for information to help us understand your SCR. As a matter of policy, please ensure that you supply your personal (non-work/HA) email when communicating with the AFA.

### **VACATION DAYS CREDITING [\[Click to view Section 18\]](#)**

There were a few SCRs that asked about vacation and bidding. We hope that our MEC Negotiating Chair's reminders help to guide you:

- Vacation days receive a credit of 3 hours per day.
- Pop-up vacation days prior to the start of the month receive a credit of 3 hours per day.
- Pop-up vacation days after the start of the month used to be removed from a trip would receive the full value of the removed trip should you have available time in your bank.
- Pop-up vacation days used to remove a Reserve Flight Attendant's day of reserve would receive a credit of 4:10 per day.
- **All vacation days are blocked off for the entire calendar day and no other trips may be assigned on that vacation day.**

Thank you for sending in your SCRs.

In Solidarity,  
The Council 43 Grievance and Reserves Teams