



**ASSOCIATION OF FLIGHT ATTENDANTS – CWA, AFL - CIO  
HAWAIIAN AIRLINES MASTER EXECUTIVE COUNCIL**

WEBSITE: HAWAIIANAFA.ORG \* FACEBOOK: HAWAIIANAFA \*

June 30, 2021

Dear Flight Attendants,

**AFA-CWA Unruly Passengers Flight Attendant Survey**



Throughout this pandemic we have all encountered passengers who have failed to comply with the Federal Mask Mandate. It is a national issue that AFA is addressing, and we want you to know that we are advocating for the support of our Flight Attendants during these trying times.

As unruly passenger incidents remain at an all-time high, our union is launching a platform to collect your experiences to fully assess the problem and help get meaningful support to all crews. Take this five-minute anonymous survey to share your experiences with unruly passengers onboard this year.

[Unruly Passengers Flight Attendant Survey](#)

Our union continues to work with other unions, lawmakers, the FAA, DOT, and airline management on more that needs to be done to get this under control. AFA EAP is always available at 800-424-2406.

We'd also like to remind everyone to remember to file WBAT reports copying in the AFA Safety Committee to ensure your leadership can track incidents/issues as a follow up with the company as well as with regulators.

**Reserve Flight Attendants – Requests to be Placed Back on the Standby List**

The local grievance committees have received Scheduling Clarifications from Reserve Flight Attendants being assigned a pairing they did not request in their Reserve Trip Request and wanted to be placed back on the Standby List. After our Scheduling Policy Committee met with the company, we have received clarification that Reserve FAs will need to indicate that they want to be put back on the Standby List should their previous requests be denied. If a Reserve FA does not state that they would like to be put back on the Standby List, Scheduling has the option of assigning them a pairing when creating the Daily Flight Schedule.

**The Transportation Security Aviation Resumes Self Defense Training for Crewmembers**



This week, the Transportation Security Aviation (TSA) announced the resumption of Crewmember Self Defense Training classes on July 1. The program is helpful in gaining skills for defense and confident positioning. However, as we have advocated since September 11, 2001, this training should be mandatory and part of our paid initial and recurrent training in order to build the muscle memory to use the tactics immediately when attacks advance without warning.

The resumption of the voluntary course is positive and should send a message to the flying public as well that these unruly incidents are serious. Flight Attendants are onboard for the safety and security of everyone on the plane.

The voluntary four-hour training is offered to flight crew members free of charge and is held at 24 locations around the United States. All active flight crew members for domestic carriers are eligible to register for the training.

[Register for TSA Self Defense Training](#)

As always please send any questions to the Questions Form link: [TinyUrl.com/AFAQuestionForm](http://tinyurl.com/AFAQuestionForm)

In Unity,  
Joni, Scott, Chasity, Jaci-Ann, Josh  
and the entire AFA Leadership  
[AFA-CWA Mutual Respect Policy](#)