

Monday, May 24, 2021**10:30 a.m. - 12:00 p.m.****Plenary 1**

Opening remarks by Mike McGuire, ERICSA President and Roundtable with IV-D Directors

12:00 p.m. - 12:30 p.m.**BREAK****12:30 p.m. - 2:00 p.m.****BREAKOUT SESSION 1 - CONCURRENT WORKSHOPS****A1** I'm a Trainer, What's your Superpower?

PROFESSIONAL DEVELOPMENT/SOFT SKILLS

C1 I'm (Virtually) a Lawyer

POLICY/LEGAL CLE

D1 Real Communications in a

Remote World

CASE MANAGEMENT CLE

E1 UIFSA Basics & Beyond

INTERGOVERNMENTAL CLE

2:00 p.m. - 2:30 p.m.**DANCE PARTY BREAK****2:30 p.m. - 4:00 p.m.****BREAKOUT SESSION 2 - CONCURRENT WORKSHOPS****A2** Creating Your Personal Workplace Health and Wellness Toolkit

PROFESSIONAL DEVELOPMENT/SOFT SKILLS CLE

B2 Child Support Modernization 101

TECHNOLOGY

C2 A New Road for Incarcerated and Incapacitated Payers

POLICY/LEGAL CLE

E2 2021 Intergovernmental Case Law Update

INTERGOVERNMENTAL CLE

Tuesday, May 25, 2021**10:30 a.m. - 12:00 p.m.****Plenary 2**

Presentation of Awards, Comments from Sister Organizations, and a presentation by Kim Newsom Bridges, Esq. on the book, *The Energy Bus: 10 Rules to Fuel Your Life, Work, and Positive Energy*, by Jon Gordon

12:00 p.m. - 12:30 p.m.**BREAK****12:30 p.m. - 2:00 p.m.****BREAKOUT SESSION 3 - CONCURRENT WORKSHOPS****A3** How Managers and Supervisors Can Bounce Back from Burnout

PROFESSIONAL DEVELOPMENT/SOFT SKILLS CLE

B3 Let's Get Digital!

TECHNOLOGY

D3 Child Support and Eviction / Landlord Tenant Partnership

CASE MANAGEMENT

E3 Let's Talk: Tribal Cases

INTERGOVERNMENTAL CLE

2:00 p.m. - 2:30 p.m.**WELLNESS BREAK****2:30 p.m. - 4:00 p.m.****BREAKOUT SESSION 4 - CONCURRENT WORKSHOPS****A4** ERICSA Book Club 2021

PROFESSIONAL DEVELOPMENT/SOFT SKILLS

C4 Conducting a Virtual Hearing

POLICY/LEGAL CLE

D4 Rethinking Foster Care Referrals with New Research, Advocacy, and Proposed Laws

CASE MANAGEMENT CLE

E4 Success With Interstate: "Why Does That Other State Keep Messing Up My Case!?"

INTERGOVERNMENTAL

Wednesday, May 26, 2021**10:30 a.m. - 12:00 p.m.****BREAKOUT SESSION 5 - CONCURRENT WORKSHOPS****A5** Effective Virtual Management

PROFESSIONAL DEVELOPMENT/SOFT SKILLS

C5 Serving Same Sex Parents

POLICY/LEGAL CLE

D5 WorkSearch - Not Just Seeking Employment!

CASE MANAGEMENT

E5 Rise to the Challenge: Advanced UIFSA Scenarios

INTERGOVERNMENTAL CLE

12:00 p.m. - 12:30 p.m.**PHOTO BOOTH BREAK****12:30 p.m. - 2:00 p.m.****BREAKOUT SESSION 6 - CONCURRENT WORKSHOPS****B6** Excellence in E-Filing Child Support Cases

TECHNOLOGY

C6 Performance During a Pandemic

POLICY/LEGAL

D6 Social Security Benefits and Their Impact on Child Support

CASE MANAGEMENT CLE

E6 Intergovernmental Reference Guide (IRG) Policy Review and Modernization

INTERGOVERNMENTAL

2:00 p.m. - 2:15 p.m.**BREAK****2:15 p.m. - 4:00 p.m.****Plenary 3**

ERICSA Business Meeting and "ERICSA Wars!" CLE

The Virtual Conference platform is LIVE, check your email for the links. Connect with friends, plan your workshop schedule and stay up to date!