



Helping Outpatient Clinical Providers Navigate Health Information Technology



The Mid-Atlantic CMS CMS QIN-QIO for Region 2 offers **no-cost, hands-on** technical assistance to outpatient clinical providers implementing new Health Information Technology (IT) systems.

This support helps ensure that new or upgraded Electronic Health Records (EHRs) and related technologies are set up and used in ways that meet federal and state interoperability standards and quality measurement requirements, ultimately improving care and avoiding compliance pitfalls. Our core support and assistance include:

- Reducing provider burden/frustration with adoption and use of new technologies.
- Helping providers meet interoperability and quality measure reporting requirements.
- Facilitating provider connections to their Health Information Exchange (HIE) and making the most of those connections.
- Demystifying future interoperability regulations and requirements so providers are ready to fully benefit from their technology.

Promoting Interoperability Program Support

What We Offer:

The Mid-Atlantic CMS QIN-QIO's quality improvement advisors help outpatient practices fully leverage their Certified EHR Technology (CEHRT) to meet all requirements of the Promoting Interoperability (PI) Program (formerly "Meaningful Use"). This includes ensuring systems are configured for electronic prescribing, patient portal access, health information exchange (HIE), and public health reporting - core objectives of PI.

How this Benefits You:

With our guidance, you can be confident that your HIT systems meet federal standards for data exchange. Our advisors keep you up-to-date on PI rules and help you avoid common pitfalls.

Merit-Based Incentive Payment System (MIPS) Quality Measurement and Reporting Assistance

What We Offer:

By providing direct support across all MIPS categories (Quality, Promoting Interoperability, Improvement Activities, and Cost) with an emphasis on optimizing Quality and PI scores, we help you excel in MIPS - Medicare's comprehensive performance payment program.

How this Benefits You:

We help you maximize your MIPS performance by providing expert help choosing and meeting quality measures, ongoing performance feedback, and assurance that you will navigate MIPS requirements correctly.



Streamlining Prior Authorization Processes

What We Offer:

When new health IT systems are installed, it's crucial to configure them to reduce prior authorization (PA) burden - and IPRO advisors educate you on current and emerging PA requirements and how technology can streamline these workflows.

How this Benefits You:

We focus on reducing the impact of PAs, a well-known pain point for outpatient providers, often requiring significant administrative effort and causing care delays.

Navigating TEFCA and Advanced Interoperability

What We Offer:

The current HIE structure is fragmented and regional, often not crossing state lines. TEFCA is the Trusted Exchange Framework and Common Agreement and is the future of interoperability, designed to make nationwide health information exchange simpler for voluntary participants. The Mid-Atlantic QIN-QIO's role includes helping you prepare for and engage in initiatives like TEFCA so that your health IT systems reach their full interoperability potential.

How TEFCA Benefits You:

"TEFCA helps ensure that wherever your patient has been seen - inside or outside your system - you can quickly pull a more complete medical history. It makes nationwide interoperability feel as easy as using your phone on any carrier."

The Mid-Atlantic CMS QIN-QIO serves as a knowledgeable guide to demystify TEFCA and facilitate participation when you are ready. Our advisors will explain what joining a TEFCA network entails including the EHR's necessary technical capabilities. The Mid-Atlantic CMS QIN-QIO can also help connect you with the appropriate regional or national health information exchange organization.

Don't navigate the complexities of health IT alone - partner with us today.

The Mid-Atlantic CMS QIN-QIO offers free, expert assistance to help you optimize your health information technology systems, maximize your MIPS performance, and meet interoperability requirements with confidence. We'll reduce your administrative burden, help you avoid costly compliance pitfalls, and ensure your technology works for you. **Contact us today** and discover how our no-cost support can transform your health IT investment.

Call us at **1-888-502-0566** or

Email us at QIN-QIOR2@ipro.org

Learn more:

- Visit Our Website: <https://qi.ipro.org>
- Schedule a call with one of our Quality Improvement Advisors: <https://bit.ly/3NqdHcS>

