

... Last August at the Walmart in Shawnessy I approached a customer service staff member and inquired if they had any accessible shopping carts. She said she wasn't sure but would find me a store manager and see what they could do to help me.

The store manager said that they didn't have any but she would contact another manager and see what they could do to try and get one.

Right then and there she emailed a manager which blew me away considering I had inquired at a few other grocery stores and was told someone would get back to me but never did.

Within a couple of months Walmart contacted me to tell me the accessible cart would be in their store and that they would like to get together and try it out.

November 9, 2019 was a pretty exciting day for my family and I because we were going to try out the accessible shopping cart for my son.

I was so impressed with what Walmart had done to help me out that the day before I was to meet with them I contacted CTV news because I thought Walmart deserved recognition.



I've passed along this exciting news and have asked if Walmart could provide carts to a couple of other locations in Calgary and surrounding areas. Walmart has responded. One will be at the Drumheller Walmart and Northland mall (Calgary) sometime in March 2019.

Surprisingly there are not that many stores that offer accessible shopping carts. Some grocery stores have what's called a Caroline cart.

This cart is not ideal for my son due to his high muscle tone so he doesn't sit well on slippery surfaces.

Caroline carts have a hard plastic seat but the carts at Walmart have a neoprene type material so he doesn't slide.

Here are some pictures of the two different kinds of accessible shopping carts:



